



LG

Life's Good

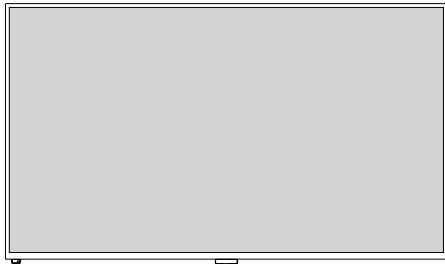
LG Digital Signage **SERVICE MANUAL**

CHASSIS : UWA7B

MODEL : 75UH5J 75UH5J-MP

CAUTION

BEFORE SERVICING THE CHASSIS, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.



P/NO : MFL71897265 (2305-REV00)

Any reproduction, duplication, distribution (including by way of email, facsimile or other electronic means), publication, modification, copying or transmission of this Service Manual is **STRICTLY PROHIBITED** unless you have obtained the prior written consent of the LG Electronics entity from which you received this Service Manual. The material covered by this prohibition includes, without limitation, any text, graphics or logos in this Service Manual.

CONTENTS

CONTENTS	2
PRECAUTION.....	3
SERVICING PRECAUTIONS.....	5
SPECIFICATION	7
SOFTWARE UPDATE.....	11
BLOCK DIAGRAM.....	13
EXPLODED VIEW	14
TROUBLE SHOOTING GUIDE	APPENDIX

PRECAUTION

WARNING FOR THE SAFETY-RELATED COMPONENT.

- There are some special components used in LCD monitor that are important for safety. **These parts are marked \triangle on the Exploded View.** It is essential that these critical parts should be replaced with the manufacturer's specified parts to prevent electric shock, fire or other hazard.
- Do not modify original design without obtaining written permission from manufacturer or you will void the original parts and labor guarantee.

TAKE CARE DURING HANDLING THE LCD MODULE WITH BACKLIGHT UNIT.

- Must mount the module using mounting holes arranged in four corners.
- Do not press on the panel, edge of the frame strongly or electric shock as this will result in damage to the screen.
- Do not scratch or press on the panel with any sharp objects, such as pencil or pen as this may result in damage to the panel.
- Protect the module from the ESD as it may damage the electronic circuit (C-MOS).
- Make certain that treatment person's body are grounded through wrist band.
- Do not leave the module in high temperature and in areas of high humidity for a long time.
- The module not be exposed to the direct sunlight.
- Avoid contact with water as it may a short circuit within the module.
- If the surface of panel become dirty, please wipe it off with a soft material. (Cleaning with a dirty or rough cloth may damage the panel.)

\triangle CAUTION

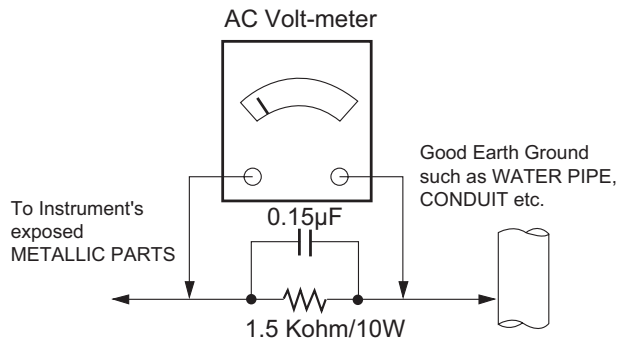
Please use only a plastic screwdriver to protect yourself from shock hazard during service operation.

\triangle WARNING

BE CAREFUL ELECTRIC SHOCK !

- If you want to replace with the new backlight or inverter circuit, must disconnect the AC adapter because high voltage appears at inverter circuit about 650Vrms.
- Handle with care wires or connectors of the inverter circuit. If the wires are pressed cause short and may burn or take fire.

Leakage Current Hot Check Circuit



When 25A is impressed between Earth and 2nd Ground for 1 second, Resistance must be less than 0.1

*Base on Adjustment standard

• **Replaceable batteries**

⚠ CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE.

ADVARSEL

Lithiumbatteri - Eksplosionsfare ved fejlagtig håndtering.

Udskiftning må kun ske med batteri af samme fabrikat og type.

Levér det brugte batteri tilbage til leverandøren.

ATTENTION

Il y a danger d'explosion s'il y a remplacement incorrect de la batterie.

Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur.

Mettre au rebut les batteries usagées conformément aux instructions du fabricant.

VORSICHT

Explosionsgefahr bei unsachgemäßem Austausch der Batterie

Entsorgung gebrauchter Batterien nach Anleitung

注意

電池を誤って交換すると爆発する危険があります。

必ず同一又は同等のタイプのものと交換して下さい。

SERVICING PRECAUTIONS

CAUTION: Before servicing receivers covered by this service manual and its supplements and addenda, read and follow the SAFETY PRECAUTIONS on page 3 of this publication.

NOTE: If unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions on page 3 of this publication, always follow the safety precautions. Remember: Safety First.

General Servicing Precautions

1. Always unplug the receiver AC power cord from the AC power source before;
 - a. Removing or reinstalling any component, circuit board module or any other receiver assembly.
 - b. Disconnecting or reconnecting any receiver electrical plug or other electrical connection.
 - c. Connecting a test substitute in parallel with an electrolytic capacitor in the receiver.
CAUTION: A wrong part substitution or incorrect polarity installation of electrolytic capacitors may result in an explosion hazard.

2. Test high voltage only by measuring it with an appropriate high voltage meter or other voltage measuring device (DVM, FETVOM, etc) equipped with a suitable high voltage probe. Do not test high voltage by "drawing an arc".

3. Do not spray chemicals on or near this receiver or any of its assemblies.

4. Unless specified otherwise in this service manual, clean electrical contacts only by applying the following mixture to the contacts with a pipe cleaner, cotton-tipped stick or comparable non-abrasive applicator; 10% (by volume) Acetone and 90% (by volume) isopropyl alcohol (90%-99% strength)
CAUTION: This is a flammable mixture.

Unless specified otherwise in this service manual, lubrication of contacts in not required.

5. Do not defeat any plug/socket B+ voltage interlocks with which receivers covered by this service manual might be equipped.
6. Do not apply AC power to this instrument and/or any of its electrical assemblies unless all solid-state device heat sinks are correctly installed.
7. Always connect the test receiver ground lead to the receiver chassis ground before connecting the test receiver positive lead.

Always remove the test receiver ground lead last.

8. Use with this receiver only the test fixtures specified in this service manual.
CAUTION: Do not connect the test fixture ground strap to any heat sink in this receiver.

Electrostatically Sensitive (ES) Devices

Some semiconductor (solid-state) devices can be damaged easily by static electricity. Such components commonly are called Electrostatically Sensitive (ES) Devices. Examples of typical ES devices are integrated circuits and some field-effect transistors and semiconductor "chip" components. The following techniques should be used to help reduce the incidence of component damage caused by static by static electricity.

1. Immediately before handling any semiconductor component or semiconductor-equipped assembly, drain off any electrostatic charge on your body by touching a known earth ground. Alternatively, obtain and wear a commercially available discharging wrist strap device, which should be removed to prevent potential shock reasons prior to applying power to the

unit under test.

2. After removing an electrical assembly equipped with ES devices, place the assembly on a conductive surface such as aluminum foil, to prevent electrostatic charge buildup or exposure of the assembly.
3. Use only a grounded-tip soldering iron to solder or unsolder ES devices.
4. Use only an anti-static type solder removal device. Some solder removal devices not classified as "anti-static" can generate electrical charges sufficient to damage ES devices.
5. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ES devices.
6. Do not remove a replacement ES device from its protective package until immediately before you are ready to install it. (Most replacement ES devices are packaged with leads electrically shorted together by conductive foam, aluminum foil or comparable conductive material).
7. Immediately before removing the protective material from the leads of a replacement ES device, touch the protective material to the chassis or circuit assembly into which the device will be installed.
CAUTION: Be sure no power is applied to the chassis or circuit, and observe all other safety precautions.
8. Minimize bodily motions when handling unpackaged replacement ES devices. (Otherwise harmless motion such as the brushing together of your clothes fabric or the lifting of your foot from a carpeted floor can generate static electricity sufficient to damage an ES device.)

General Soldering Guidelines

1. Use a grounded-tip, low-wattage soldering iron and appropriate tip size and shape that will maintain tip temperature within the range of 500 °F to 600 °F.
2. Use an appropriate gauge of RMA resin-core solder composed of 60 parts tin/40 parts lead.
3. Keep the soldering iron tip clean and well tinned.
4. Thoroughly clean the surfaces to be soldered. Use a mall wire-bristle (0.5 inch, or 1.25cm) brush with a metal handle. Do not use freon-propelled spray-on cleaners.
5. Use the following unsoldering technique
 - a. Allow the soldering iron tip to reach normal temperature. (500 °F to 600 °F)
 - b. Heat the component lead until the solder melts.
 - c. Quickly draw the melted solder with an anti-static, suction-type solder removal device or with solder braid.
CAUTION: Work quickly to avoid overheating the circuit board printed foil.
6. Use the following soldering technique.
 - a. Allow the soldering iron tip to reach a normal temperature (500 °F to 600 °F)
 - b. First, hold the soldering iron tip and solder the strand against the component lead until the solder melts.
 - c. Quickly move the soldering iron tip to the junction of the component lead and the printed circuit foil, and hold it there only until the solder flows onto and around both the component lead and the foil.
CAUTION: Work quickly to avoid overheating the circuit board printed foil.
 - d. Closely inspect the solder area and remove any excess or splashed solder with a small wire-bristle brush.

IC Remove/Replacement

Some chassis circuit boards have slotted holes (oblong) through which the IC leads are inserted and then bent flat against the circuit foil. When holes are the slotted type, the following technique should be used to remove and replace the IC. When working with boards using the familiar round hole, use the standard technique as outlined in paragraphs 5 and 6 above.

Removal

1. Desolder and straighten each IC lead in one operation by gently prying up on the lead with the soldering iron tip as the solder melts.
2. Draw away the melted solder with an anti-static suction-type solder removal device (or with solder braid) before removing the IC.

Replacement

1. Carefully insert the replacement IC in the circuit board.
2. Carefully bend each IC lead against the circuit foil pad and solder it.
3. Clean the soldered areas with a small wire-bristle brush. (It is not necessary to reapply acrylic coating to the areas).

"Small-Signal" Discrete Transistor

Removal/Replacement

1. Remove the defective transistor by clipping its leads as close as possible to the component body.
2. Bend into a "U" shape the end of each of three leads remaining on the circuit board.
3. Bend into a "U" shape the replacement transistor leads.
4. Connect the replacement transistor leads to the corresponding leads extending from the circuit board and crimp the "U" with long nose pliers to insure metal to metal contact then solder each connection.

Power Output, Transistor Device

Removal/Replacement

1. Heat and remove all solder from around the transistor leads.
2. Remove the heat sink mounting screw (if so equipped).
3. Carefully remove the transistor from the heat sink of the circuit board.
4. Insert new transistor in the circuit board.
5. Solder each transistor lead, and clip off excess lead.
6. Replace heat sink.

Diode Removal/Replacement

1. Remove defective diode by clipping its leads as close as possible to diode body.
2. Bend the two remaining leads perpendicular y to the circuit board.
3. Observing diode polarity, wrap each lead of the new diode around the corresponding lead on the circuit board.
4. Securely crimp each connection and solder it.
5. Inspect (on the circuit board copper side) the solder joints of the two "original" leads. If they are not shiny, reheat them and if necessary, apply additional solder.

Fuse and Conventional Resistor

Removal/Replacement

1. Clip each fuse or resistor lead at top of the circuit board hollow stake.
2. Securely crimp the leads of replacement component around notch at stake top.
3. Solder the connections.

CAUTION: Maintain original spacing between the replaced component and adjacent components and the circuit board to prevent excessive component temperatures.

Circuit Board Foil Repair

Excessive heat applied to the copper foil of any printed circuit board will weaken the adhesive that bonds the foil to the circuit board causing the foil to separate from or "lift-off" the board. The following guidelines and procedures should be followed whenever this condition is encountered.

At IC Connections

To repair a defective copper pattern at IC connections use the following procedure to install a jumper wire on the copper pattern side of the circuit board. (Use this technique only on IC connections).

1. Carefully remove the damaged copper pattern with a sharp knife. (Remove only as much copper as absolutely necessary).
2. Carefully scratch away the solder resist and acrylic coating (if used) from the end of the remaining copper pattern.
3. Bend a small "U" in one end of a small gauge jumper wire and carefully crimp it around the IC pin. Solder the IC connection.
4. Route the jumper wire along the path of the out-away copper pattern and let it overlap the previously scraped end of the good copper pattern. Solder the overlapped area and clip off any excess jumper wire.

At Other Connections

Use the following technique to repair the defective copper pattern at connections other than IC Pins. This technique involves the installation of a jumper wire on the component side of the circuit board.

1. Remove the defective copper pattern with a sharp knife. Remove at least 1/4 inch of copper, to ensure that a hazardous condition will not exist if the jumper wire opens.
2. Trace along the copper pattern from both sides of the pattern break and locate the nearest component that is directly connected to the affected copper pattern.
3. Connect insulated 20-gauge jumper wire from the lead of the nearest component on one side of the pattern break to the lead of the nearest component on the other side. Carefully crimp and solder the connections.
CAUTION: Be sure the insulated jumper wire is dressed so the it does not touch components or sharp edges.

SPECIFICATION

1. Application range

This specification is applied to the UWA7B chassis.

2. General Specification

No.	Item	Specification		Remarks		
1	Input	HDMI1	Maximum Resolution	3840x2160@60Hz	* HDMI Cable Length Spec - 3840X2160 60hz(594MHz) : 3m - 3840X2160 30hz(297MHz) : 10m - 1920X1080 60hz(148.5MHz) : 15m	
			Recommend Resolution	3840x2160@60Hz		
			HDCP Support	HDCP2.2 & HDCP1.4		
			Color Format & Depth	4K@60/50Hz		RGB444/YCbCr444, 8bits YCbCr422 12bits YCbCr420 8/10/12bits
		4K@30/25Hz		RGB444/YCbCr444, 8/10/12bits YCbCr422 12bits		
		HDMI2	Maximum Resolution	3840x2160@60Hz		
			Recommend Resolution	3840x2160@60Hz		
			HDCP Support	HDCP2.2 & HDCP1.4		
			Color Format & Depth	4K@60/50Hz		RGB444/YCbCr444, 8bits YCbCr422 12bits YCbCr420 8/10/12bits
		4K@30/25Hz		RGB444/YCbCr444, 8/10/12bits YCbCr422 12bits		
		HDMI3(UH5J/ ML5K Only)	Maximum Resolution	3840x2160@30Hz		
			Recommend Resolution	3840x2160@30Hz		
	HDCP Support		HDCP2.2 & HDCP1.4			
	Color Format & Depth		4K@30/25Hz	RGB444/YCbCr444, 8/10/12bits YCbCr422 12bits		
	DP	Maximum Resolution	3840x2160@60Hz		* DP Version: 1.2a	
		Recommend Resolution	3840x2160@60Hz			
		HDCP Support	HDCP2.2 & HDCP1.4			
		Color Format & Depth	4K@60/50Hz	RGB444/YCbCr444, 8bits		
	USB-C(UH7J Only)	Maximum Resolution	3840x2160@60Hz		* USB-C Alternate Mode(DP Version: 1.2a)	
		Recommend Resolution	3840x2160@60Hz			
		HDCP Support	HDCP2.2 & HDCP1.4			
		Color Format & Depth	4K@60/50Hz	RGB444/YCbCr444, 8bits		
	DVI	Maximum Resolution	1920x1080@60Hz		* Not support CTA Extension	
		Recommend Resolution	1920x1080@60Hz			
HDCP Support		HDCP2.2 & HDCP1.4				
Color Format & Depth		2K@60Hz	RGB444, 8bits			
OPS	Maximum Resolution	3840x2160@30Hz		* 98UH5J doesn't support OPS input.		
	Recommend Resolution	3840x2160@30Hz				
	HDCP Support	HDCP2.2 & HDCP1.4				
	Color Format & Depth	4K@30/25Hz	RGB444/YCbCr444, 8bits YCbCr422 12bits			
USB(2,UH7J) (1,UH5J/ML5K)	USB Version	2.0(Type A(1), Type C(1,UH7J))		* Device: Memory stick, Mouse, Service(F/W Down- load)		
	Audio In	Input Type	Single Ended(Analog L/R Stereo)			
		Input level	0.7Vrms	3P, 3.5mm Phone Jack		
	RS232C In	UART Comm. w/ IR Daisy Chain		4P, 3.5mm Phone Jack		

No	Item		Specification		Remarks	
1	IR/Brightness Sensor	Type	External Box type , *External Dongle Type (98UH5J)		5P, 3.5mm Phone Jack	
		IR Receiver				
		Brightness sensor	CM3232 , TSL2572 (98UH5J)			
	LAN	RJ45, 100Base-T(100Mbps) only			SuperSign CMS / SuperSign Control / SuperSign Control+	
2	Output	DP(UH7J Only)	Maximum Resolution	3840x2160@60Hz		SST(Single Stream Transmit)/ Daisy Chain
			Recommend Resolution	3840x2160@60Hz		
			HDCP Support	HDCP2.2 & HDCP1.4		
			Color Format & Depth	4K@60/50Hz	RGB444/YCbCr444, 8bits	
			Daisy Chain	with HDCP	Max 4 Sets	
		without HDCP		More than 100 Sets		
		HDMI(UH5J/ ML5K Only)	Maximum Resolution	3840x2160@30Hz		
			Recommend Resolution	3840x2160@30Hz		
			HDCP Support	HDCP2.2 & HDCP1.4		
			Color Format & Depth	4K@30/25Hz	RGB444/YCbCr444, 8bits YCbCr422 12bits	
	Daisy Chain		with HDCP	Max 4 Sets		
		without HDCP	More than 100 Sets			
	Speaker Out	Type	Built-in		* Measured conditon - USB(Music) : - 9dB - USB(Movie/AC3), HDMI(Music): -12dB - HDMI(PCM 2ch): -20dB - DVI/PC Audio In: 0.7Vrms	
		Impedance	Typ. 6Ω			
		Output mode	BTL			
		Output Power	10W + 10W			
	Audio Out	Output type	Single Ended(L/R Stereo)		3P, 3.5mm Phone Jack	
		Output level	Typ. 0.5Vrms ± 10%			
		Supporting mode	Off / Fixed / Variable			
		RS232C Out	UART Comm. w/ IR Daisy Chain		4P, 3.5mm Phone Jack	
	3	Special Feature	Temp. Sensor	MM3286CFBE : 85 °C Protection		Board-in
Acceleration Sensor			Auto Rotation		Board-in	
Wi-Fi/BT			Wi-Fi	802.11ac, 802.11n		Built-in (LGSBWAC72)
			BT	Version 4.0, Support Beacon		
Media Player Compatibility			OPS Ready			KT-OPSH
			External Media player Attachable			
	Logo Detachable	Yes				
4	Video signal	Operating Frequency	Horizontal frequency	30 - 83 kHz	Ultra Deep Color Off(3G) All Inputs	
				30 - 136 kHz	Ultra Deep Color On(6G) HDMI1/2, DP	
		Vertical frequency	56 - 60 Hz	DVI		
			58 - 62 Hz	HDMI, DP, OPS		
		Synchronization	Separate Sync, Digital			
5	Remote control		Wireless Remote Control(Infrared Radiation)		LG Code	
	REMOCON Working Sensitivity, Straight	Working Sensitivity, Straight		Min. 12m		
	REMOCON Working Sensitivity, L/R	Working Sensitivity, L/R (30°)		Min. 9m		

No	Item					Remarks	
6	Local Key	UP/DOWN, LEFT/RIGHT, ON/OFF				Joystick	
		^, v, +, -, √, S, ↵, Φ (UP/DOWN, LEFT/RIGHT, Auto/SET, MENU, INPUT, ON/OFF)				8Key (Only Support 75/86/98UH5J-HP)	
7	Input Change Time	HDMI	3.0 sec + 10% below			3840x2160@60Hz (2160p@60Hz)	
		DVI	3.0 sec + 10% below			1920x1080@60Hz (1080p@60Hz)	
		DP	3.0 sec + 10% below			1920x1080@60Hz (1080p@60Hz)	
		DP/USB-C	3.0 sec + 10% below			3840x2160@60Hz (2160p@60Hz)	
8	RTC Clock Accuracy	± 3sec during 24 hours					
		Min	Typ	Max			
9	Power ON Screen Mute Time			8	sec		
10	Standby Discharge Time	On Condition : No more than 1s, Off Condition : No more than 3s					
11	Module Life Time	30,000	50,000		Hrs		
12	Uniformity	340	425		cd/m2		
13	Environment Condition	Operation Temperature	0		40	deg	LGE Specification
		Operation Humidity	10		80	%	LGE Specification
		Storage Temperature	-20		60	deg	LGE Specification
		Storage Humidity	5		85	%	LGE Specification
14	HI-Pot Test	GND	1600Vac/1sec or 2250Vdc/1sec			for safety standard 62368-1	
		Signal	3000Vac/1sec or 4242Vdc/1sec				
		Current	100 mA(AC) / 10mA(DC)				
15	Tilt(Facedown)			30°	°(degree)	in conditions within 30°C temperature, 50% humidity	

3. Signal Timing (Supporting Resolution)

3.1. DVI/HDMI/DP/USB-C/OPS (PC Mode)

HDMI3 : UH5J Only, USB-C : UH7J Only

No.	Section	Pol.	Dot Clock [MHz]	Frequency [kHz]/[Hz]	Total Cycle (E)	Display (A)	Front Porch(B)	Sync. (D)	Back Porch(F)	Resolution	Support
1	H(Pixels)	+	40	37.879	1056	800	40	128	88	800 x 600	O
	V(Lines)	+		60.317	628	600	1	4	23		
2	H(Pixels)	-	65	48.363	1344	1024	24	136	160	1024 x 768	O
	V(Lines)	-		60	806	768	3	6	29		
3	H(Pixels)	+	74.5	44.772	1664	1280	64	128	192	1280 x 720	O
	V(Lines)	+		59.855	748	720	3	5	20		
4	H(Pixels)	+	108	63.981	1688	1280	48	112	248	1280 x 1024	O
	V(Lines)	+		60.02	1066	1024	1	3	38		
5	H(Pixels)	-	146.25	65.29	2240	1680	104	176	280	1680 x 1050	O
	V(Lines)	+		59.954	1089	1050	3	6	30		
6	H(Pixels)	+	148.5	67.5	2200	1920	88	44	88	1920 x 1080	O
	V(Lines)	+		60	1125	1080	4	5	46		
7	H(Pixels)	+	297	67.5	4400	3840	176	88	296	3840 x 2160	HDMI1/2/3, DP/ USB-C OPS
	V(Lines)	+		30	2250	2160	8	10	72		
8	H(Pixels)	+	594	135	4400	3840	176	88	296	3840 x 2160	HDMI1/2, DP/ USB-C
	V(Lines)	+		60	2250	2160	8	10	72		

3.2. HDMI/DP/OPS(DTV Mode)

HDMI3 : UH5J Only

USB-C Port can not support DTV resolution

No.	H-freq(kHz)	V-freq(Hz)	Remarks	Resolution	Support
1	31.5	60	EDTV 480p	480/60P	O
2	31.25	50	EDTV 576p	576/50P	O
3	37.5	50	HDTV 720p	720/50P	O
4	45	60	HDTV 720p	720/60P	O
5	28.1	50	HDTV 1080i 50Hz	1080/50i	O
6	33.75	60	HDTV 1080i 60Hz	1080/60i	O
7	56.25	50	HDTV 1080P 50Hz	1080/50P	O
8	67.432	59.94	HDTV 1080P 60Hz	1080/60P	O
9	67.5	60	HDTV 1080P 60Hz	1080/60P	O
10	67.5	30	UD 2160P 30Hz	2160/30P	HDMI1/2/3, DP, OPS
11	112.5	50	UD 2160P 50Hz	2160/50P	HDMI1/2, DP
12	135	60	UD 2160P 60Hz	2160/60P	HDMI1/2, DP

SOFTWARE UPDATE

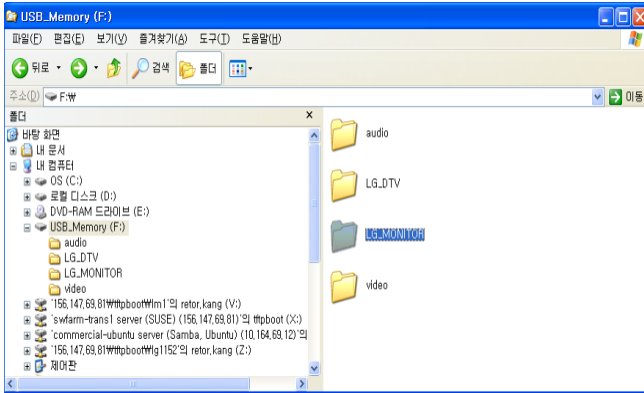
1. USB Download

*Caution

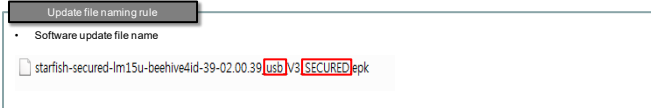
Do not use auto update given by USB when inserting USB.
Press the Exit button (In the remote control)

If current version is 3.00.25 or earlier than 3.00.25, Software upgrading should be done to between 3.00.26 and 3.00.41.
And then, Software upgrade should be done with the latest one.

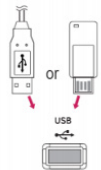
1) Make 'LG_MONITOR' folder in the USB drive.



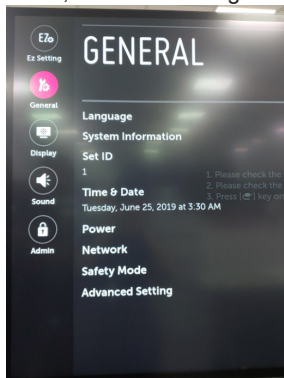
2) Copy the download file to the 'LG_MONITOR' folder of the USB device. The Monitor system searches only the 'LG_MONITOR' folder to find the download files. If there are many other files in the folder, it takes a long time to find the download file.



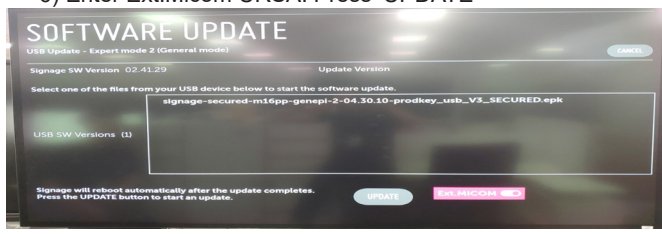
3) Connect the USB device to the USB port on the Signage.



4) Push menu button, enter 'All Settings' menu. Go to 'General' menu.

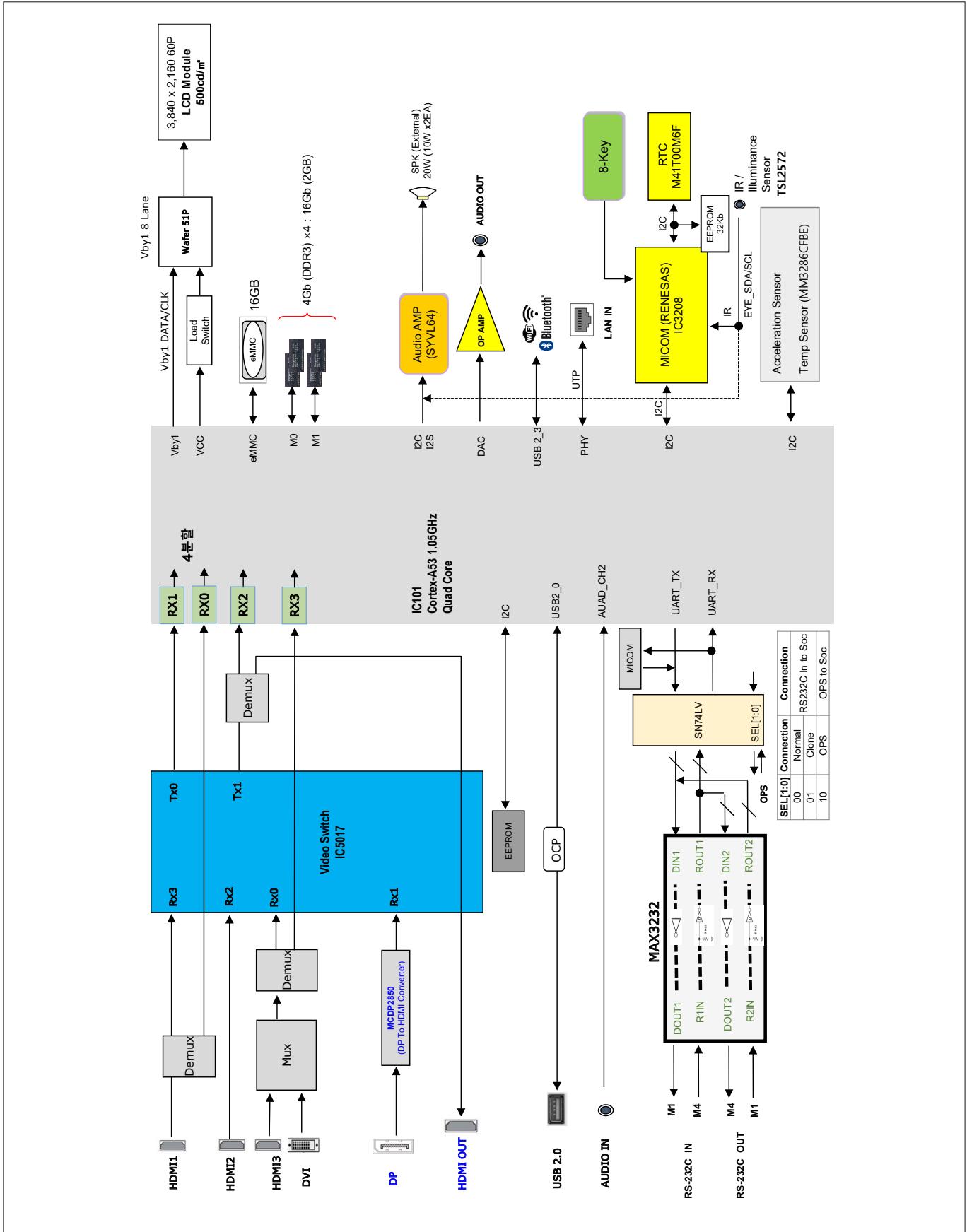


- 5) Press number "7" seven times.
- 6) Enter Ext.Micom URSA. Press 'UPDATE'



- 7) Finish

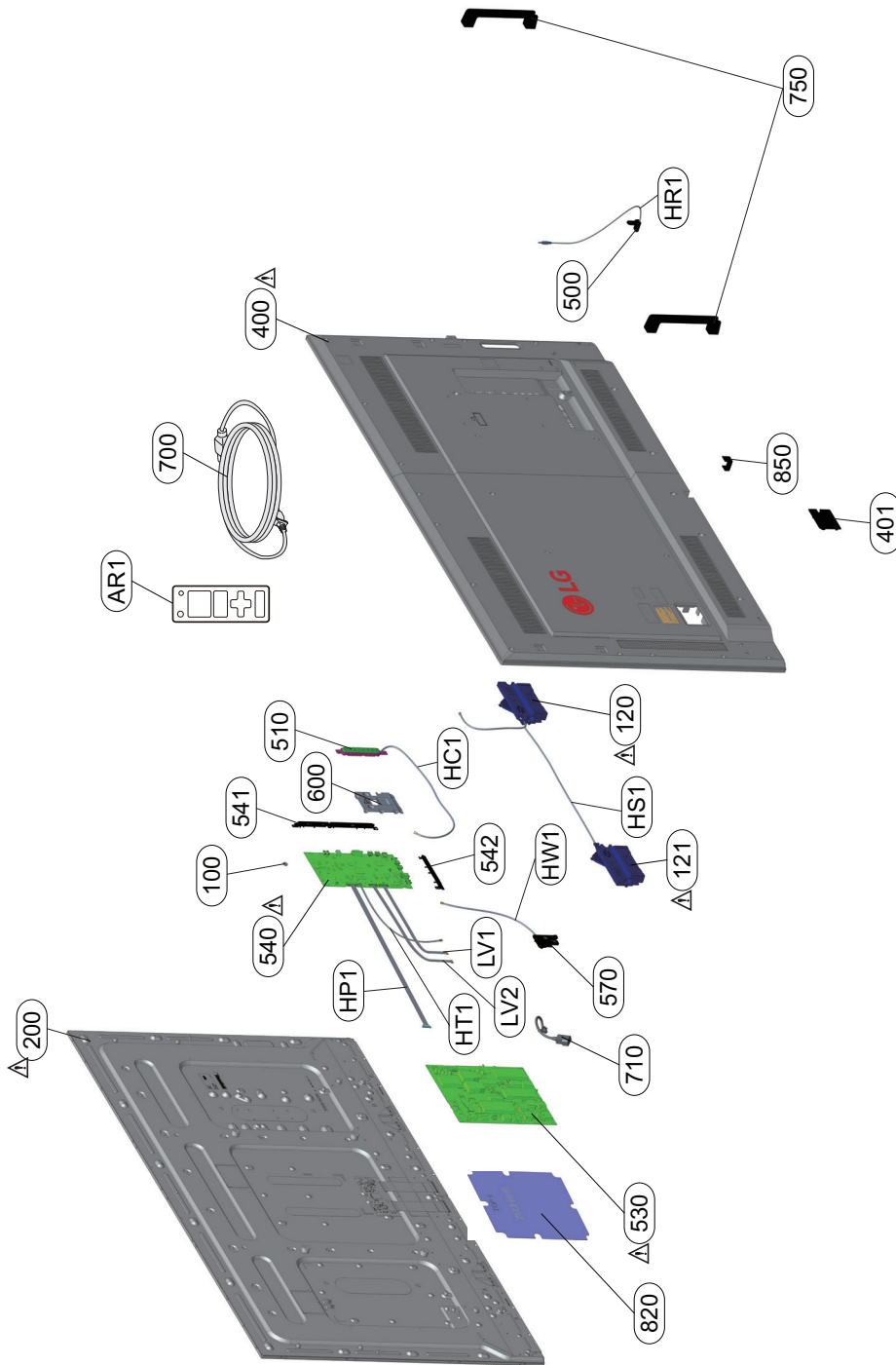
BLOCK DIAGRAM



EXPLODED VIEW

IMPORTANT SAFETY NOTICE

Many electrical and mechanical parts in this chassis have special safety-related characteristics. These parts are identified by Δ in the EXPLODED VIEW. It is essential that these special safety parts should be replaced with the same components as recommended in this manual to prevent Shock, Fire, or other Hazards. Do not modify the original design without permission of manufacturer.



TROUBLESHOOTING GUIDE

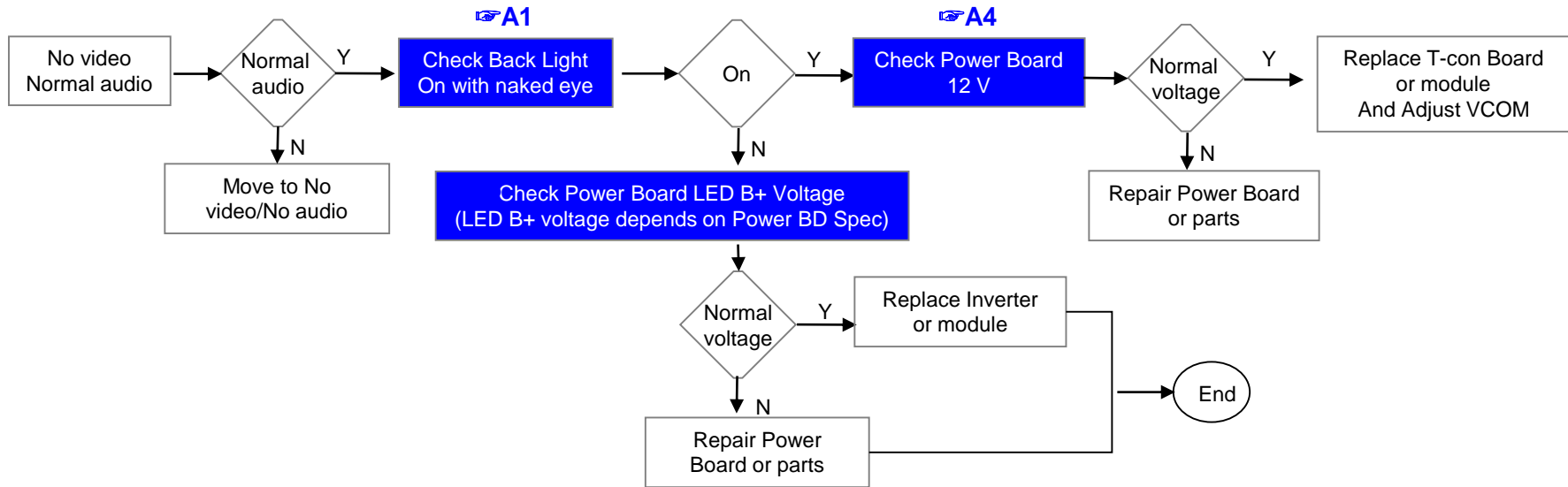
Contents of Standard Repair Process

No.	Error symptom (High category)	Error symptom (Mid category)	Page	Remarks
1	A. Video error	No video/Normal audio	1	
2		No video/No audio	2	
3		Color error	3	
4		Vertical/Horizontal bar, residual image, light spot, external device color error	4	
5	B. Power error	No power	5	
6		Off when on, off while viewing, power auto on/off	6	
7	C. Audio error	No audio/Normal video	7	
8		Wrecked audio/discontinuation/noise	8	
9	D. Function error	Remote control & Local switch checking	9	
10		Wifi operating checking	10	
11		External device recognition error	11	
12	E. Noise	Circuit noise, mechanical noise	12	
13	F. Exterior error	Exterior defect	13	

First of all, Check whether there is SVC Bulletin in GSCS System for these model.

Monitor Signage	Error symptom	A. Video error	Established date	
		No video/ Normal audio	Revised date	

**First of all, Check whether all of cables between board is inserted properly or not.
 (Main B/D ↔ Power B/D, Power Cable, EPI Cable, FFC VBY1 Cable, Wi-Fi Cable, Speaker Cable, Key Cable etc)**



※Precaution

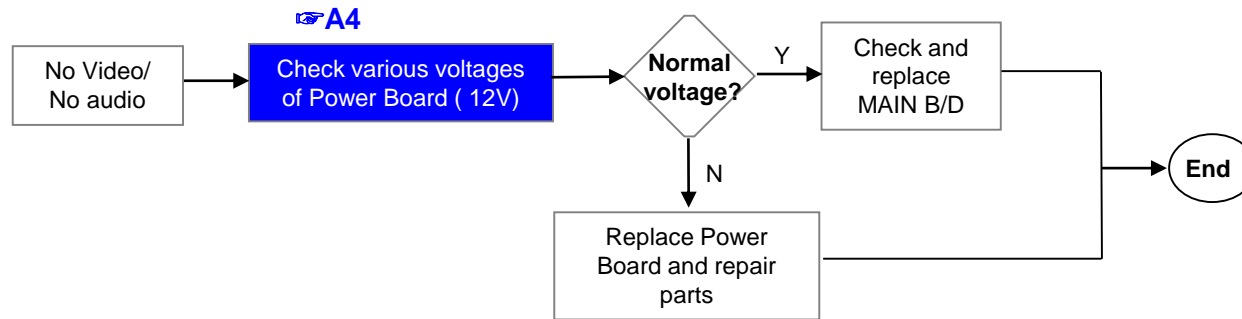
☞A5 & A3

Always check & record S/W Version and White Balance value before replacing the Main Board

Replace Main Board

Re-enter White Balance value

Monitor Signage	Error symptom	A. Video error	Established date		
		No video/ No audio	Revised date		2/13

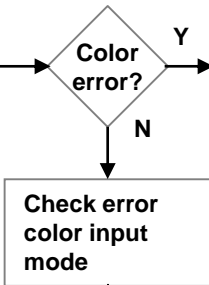


Standard Repair Process

	Error symptom	A. Video error	Established date		
		Color error	Revised date		3/13

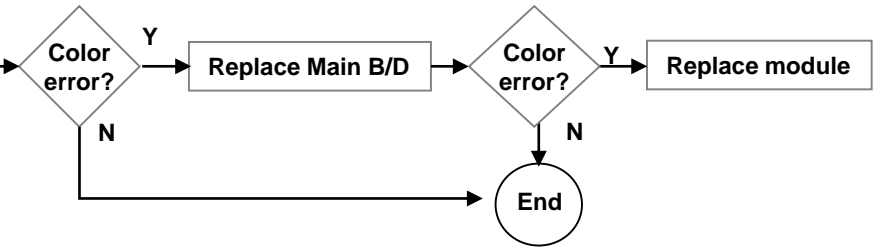
A6

Check color by input
-External Input
-HDMI



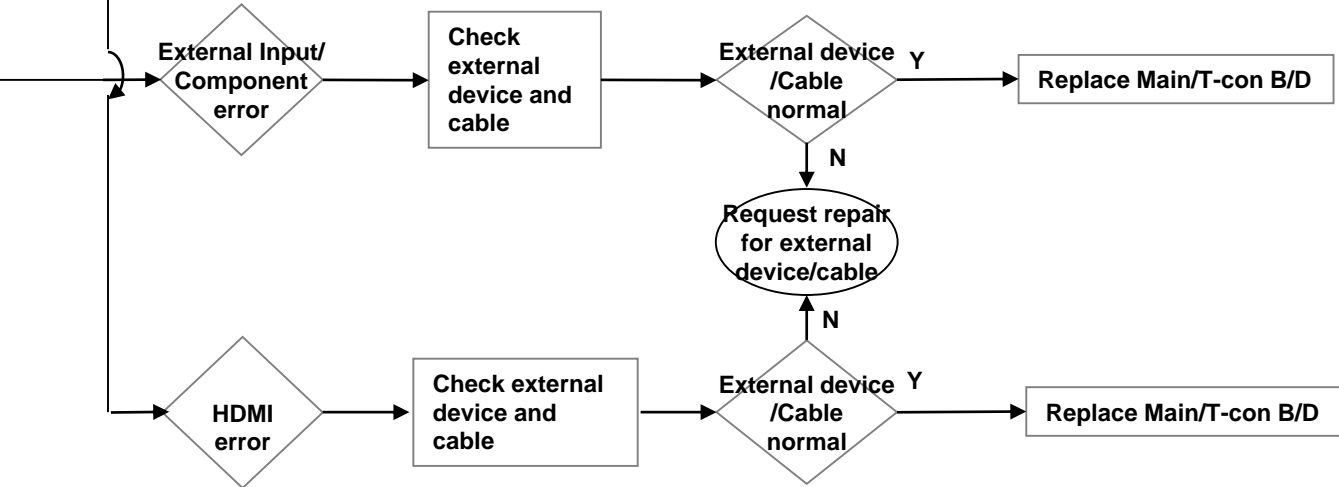
A7

※ Check and replace Link Cable
(EPI or Vx1 Cable) and
contact condition



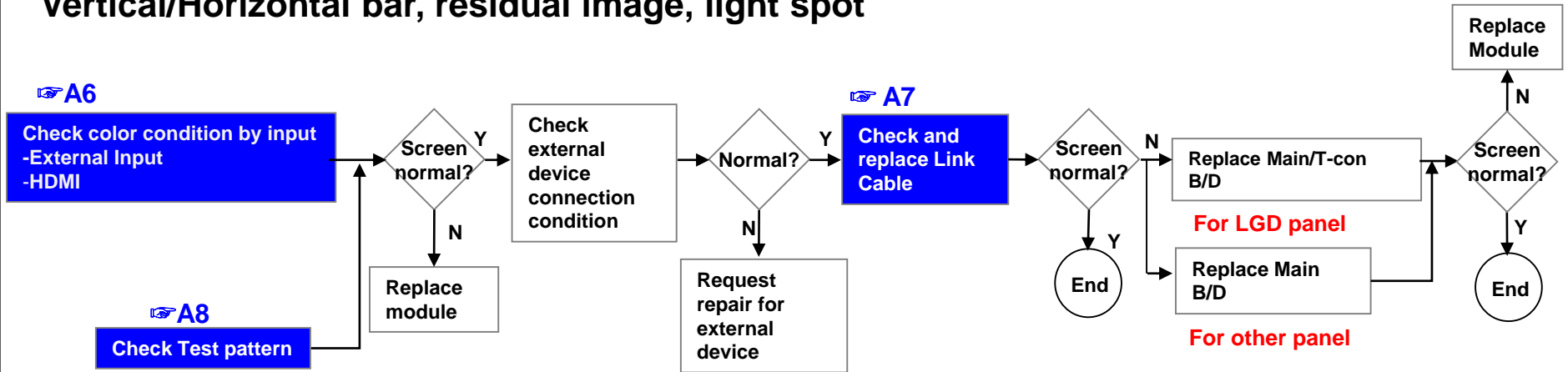
A8

Check Test pattern

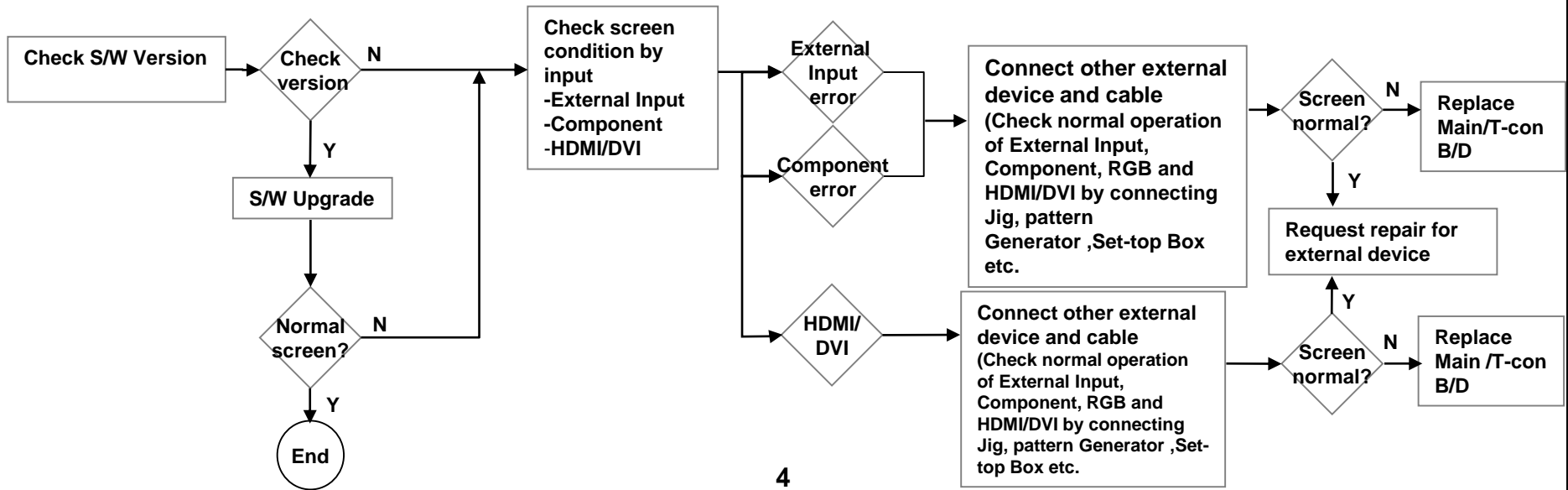


Error symptom	A. Video error	Established date	
	Vertical / Horizontal bar, residual image, light spot, external device color error	Revised date	4/13

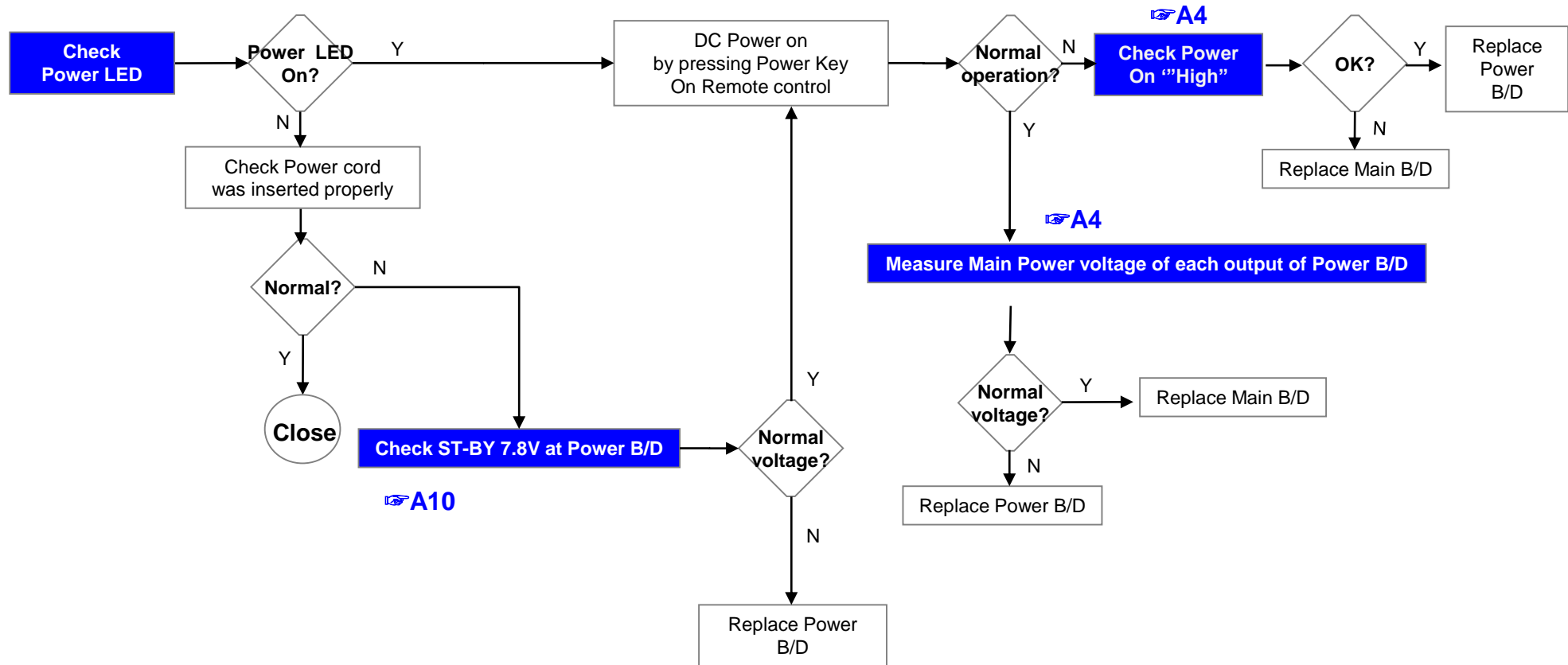
Vertical/Horizontal bar, residual image, light spot



External device screen error-Color error

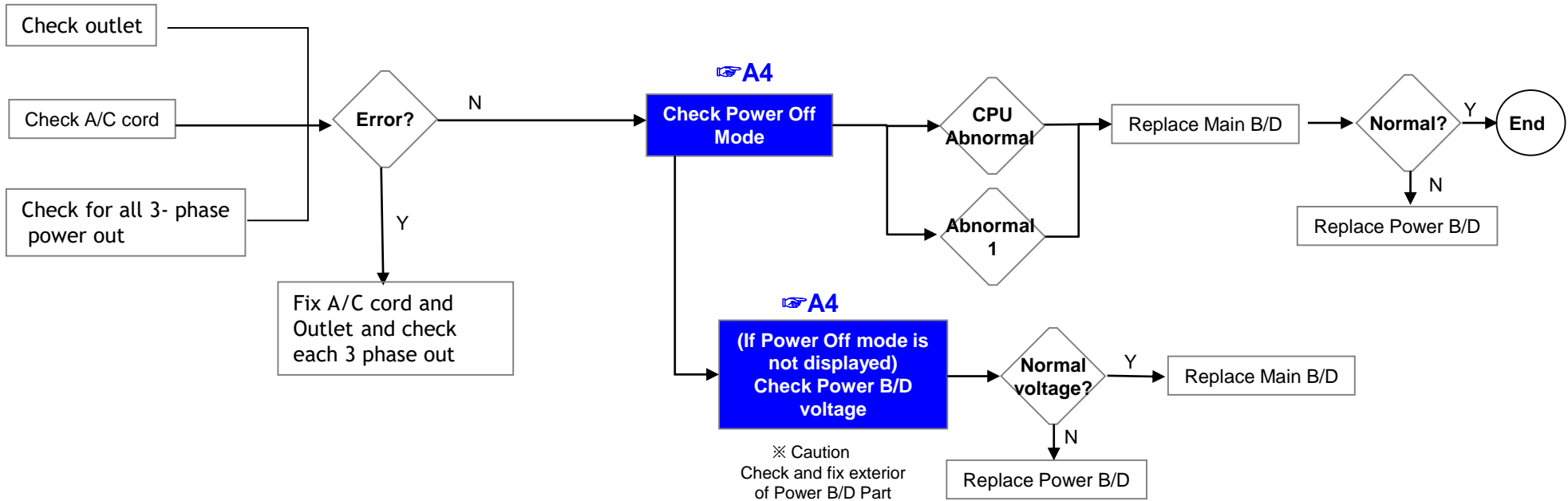


Monitor Signage	Error symptom	B. Power error	Established date	
		No power	Revised date	5/13



Standard Repair Process

Monitor Signage	Error symptom	B. Power error	Established date	
		Off when on, off while viewing, power auto on/off	Revised date	

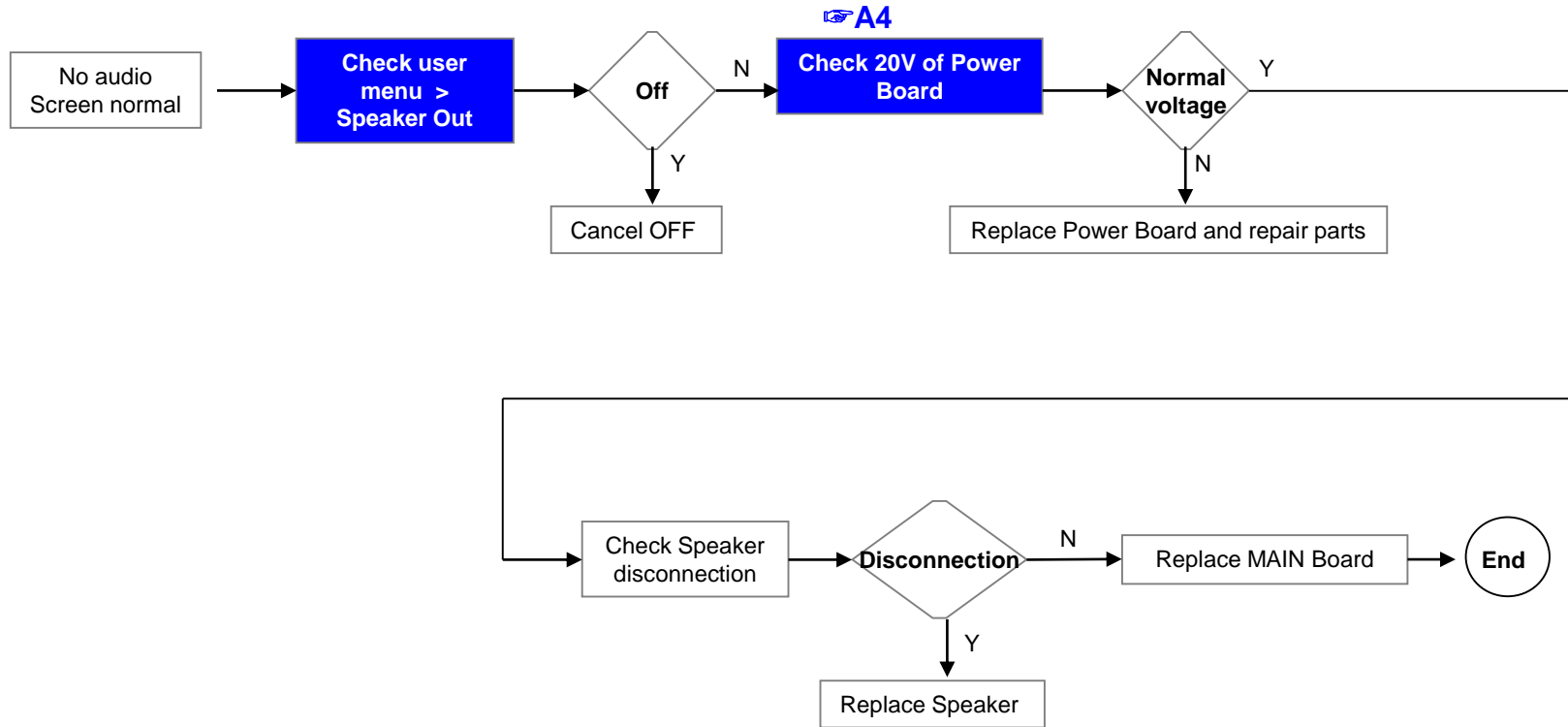


* Please refer to the all cases which can be displayed on power off mode.

Status	Power off List	Explanation
Normal	"POWEROFF_REMOTEKEY"	Power off by REMOTE CONTROL
	"POWEROFF_OFFTIMER"	Power off by OFF TIMER
	"POWEROFF_SLEEPTIMER"	Power off by SLEEP TIMER
	"POWEROFF_INSTOP"	Power off by INSTOP KEY
	"POWEROFF_AUTOOFF"	Power off by AUTO OFF
	"POWEROFF_ONTIMER"	Power off by ON TIMER
	"POWEROFF_RS232C"	Power off by RS232C
	"POWEROFF_RESREC"	Power off by Reserved Record
	"POWEROFF_RECEND"	Power off by End of Recording
	"POWEROFF_SWDOWN"	Power off by S/W Download
	"POWEROFF_UNKNOWN"	Power off by unknown status except listed case
Abnormal	"POWEROFF_ABNORMAL1"	Power off by abnormal status except CPU trouble
	"POWEROFF_CPUABNORMAL"	Power off by CPU Abnormal

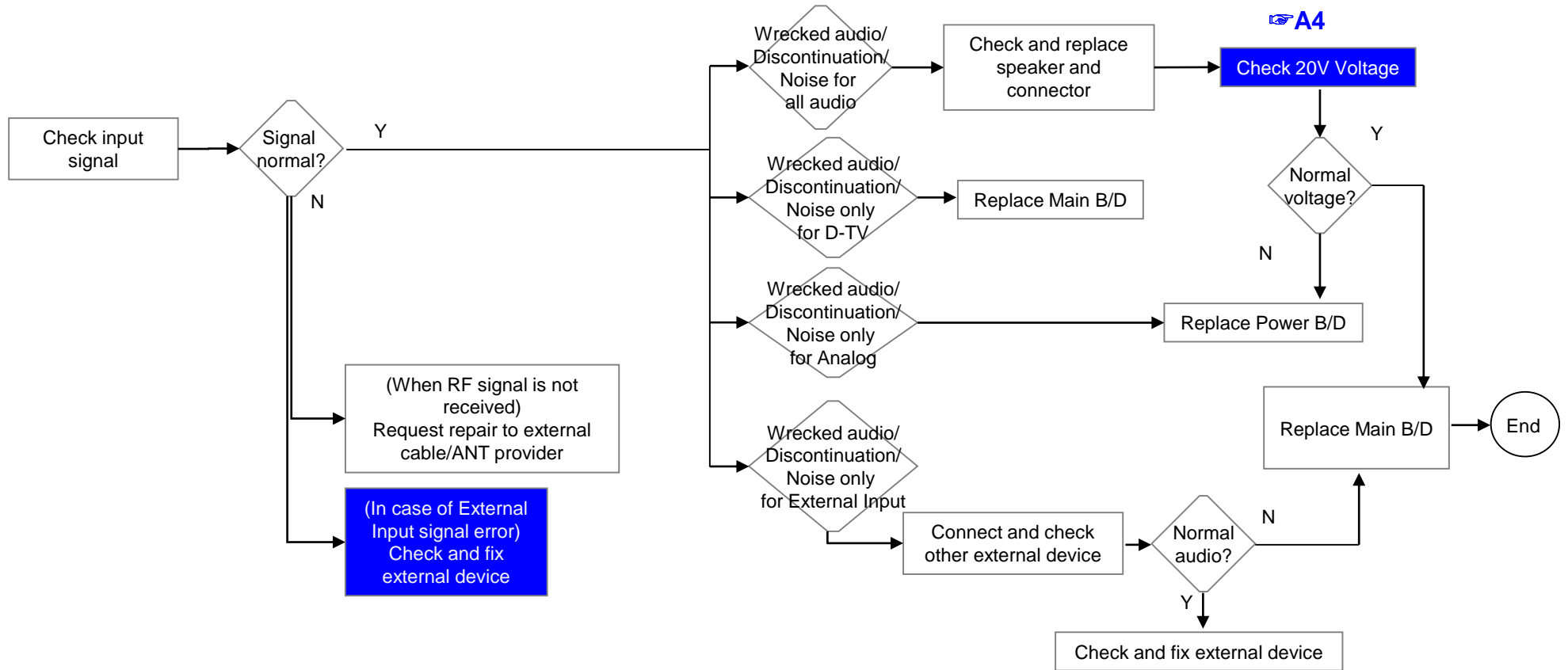
Standard Repair Process

Monitor Signage	Error symptom	C. Audio error	Established date		
		No audio/ Normal video	Revised date		7/13



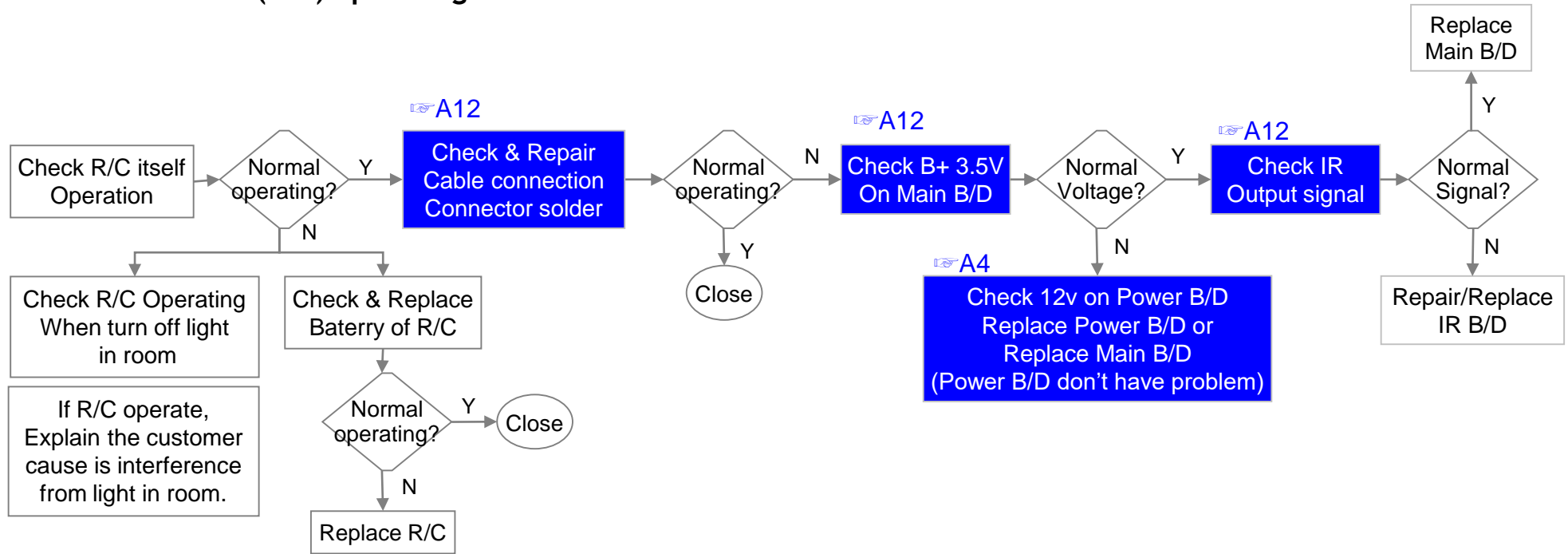
Monitor Signage	Error symptom	C. Audio error	Established date	
		Wrecked audio/ discontinuation/noise	Revised date	

→ abnormal audio/discontinuation/noise is same after “Check input signal” compared to No audio



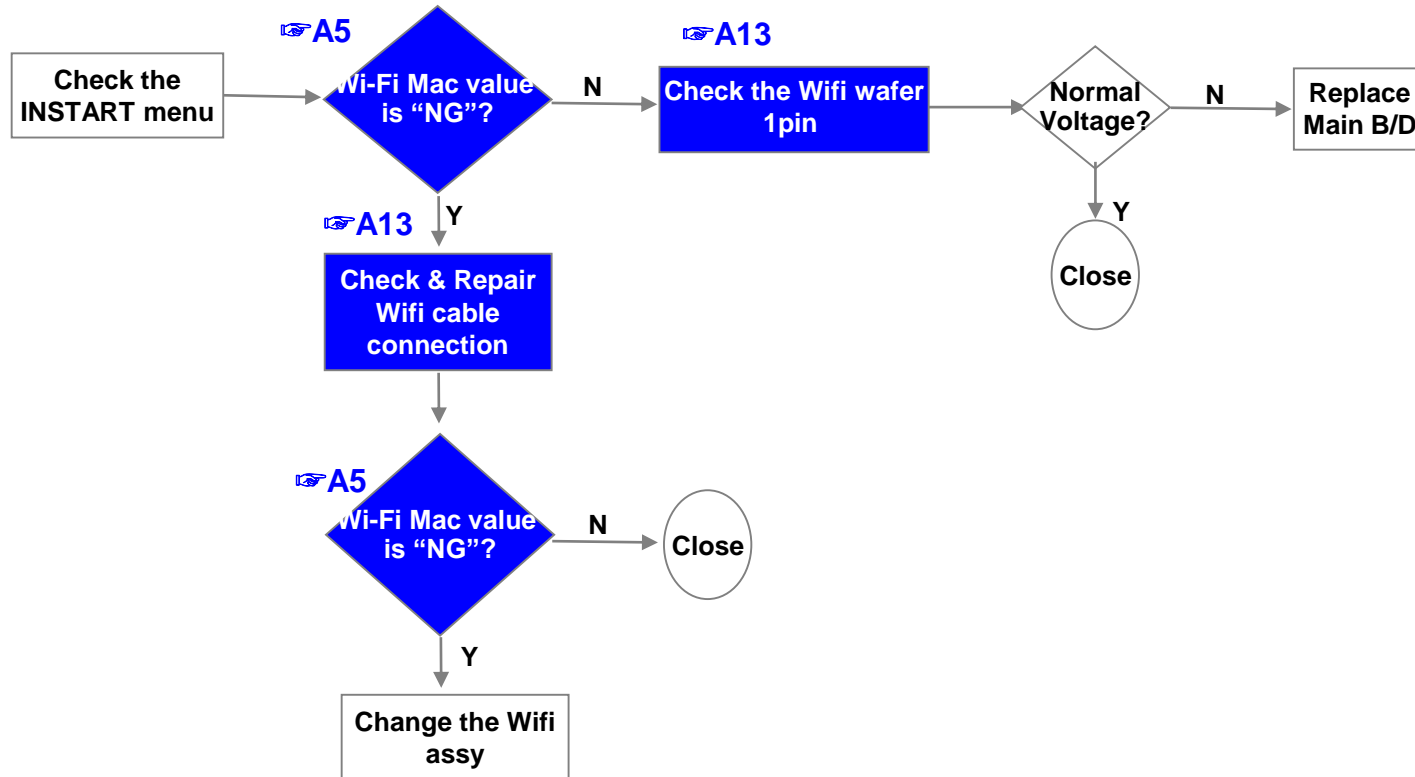
Monitor Signage	Error symptom	D. General Function Problem	Established date		
		Remote control & Local switch checking	Revised date		9/13

1. Remote control(R/C) operating error

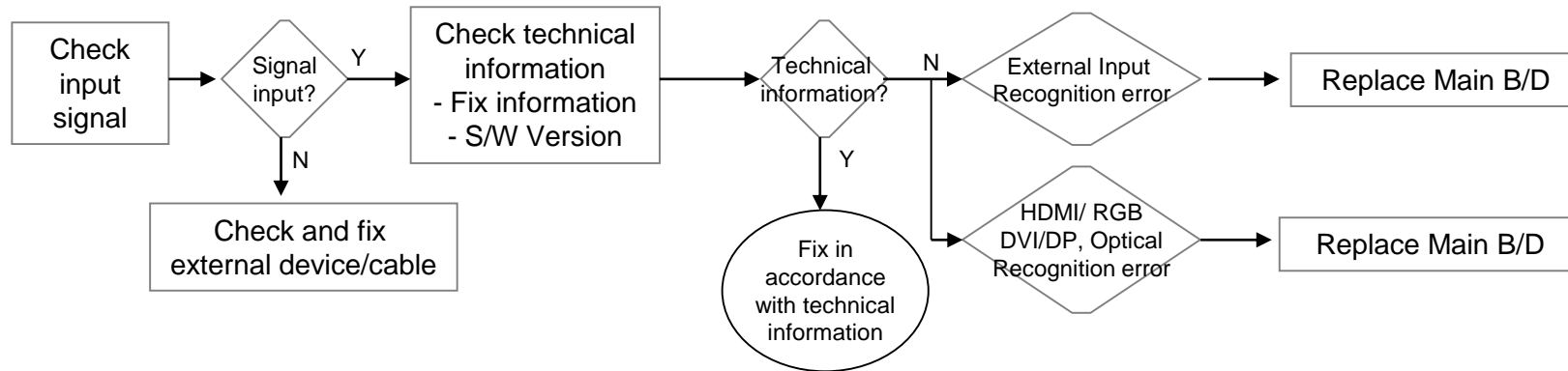


	Error symptom	D. Function error	Established date		
		Wifi operating checking	Revised date		10/13

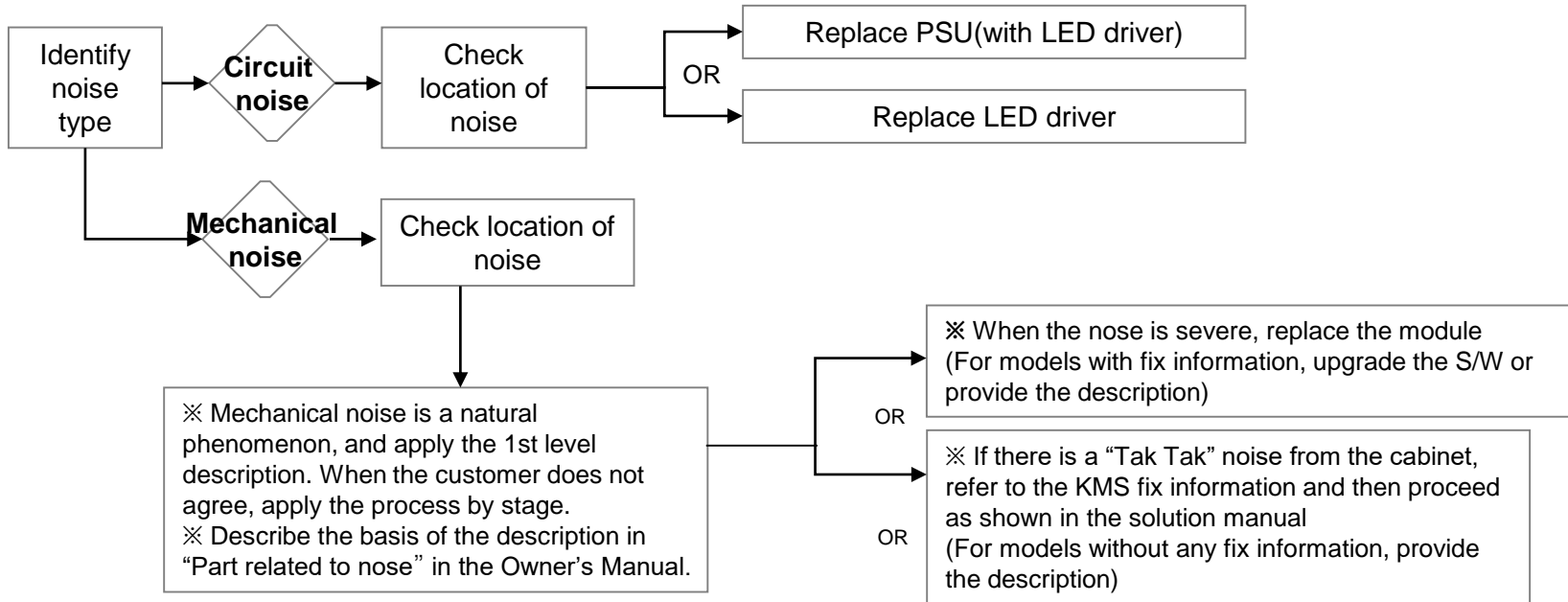
3.Wifi operating error



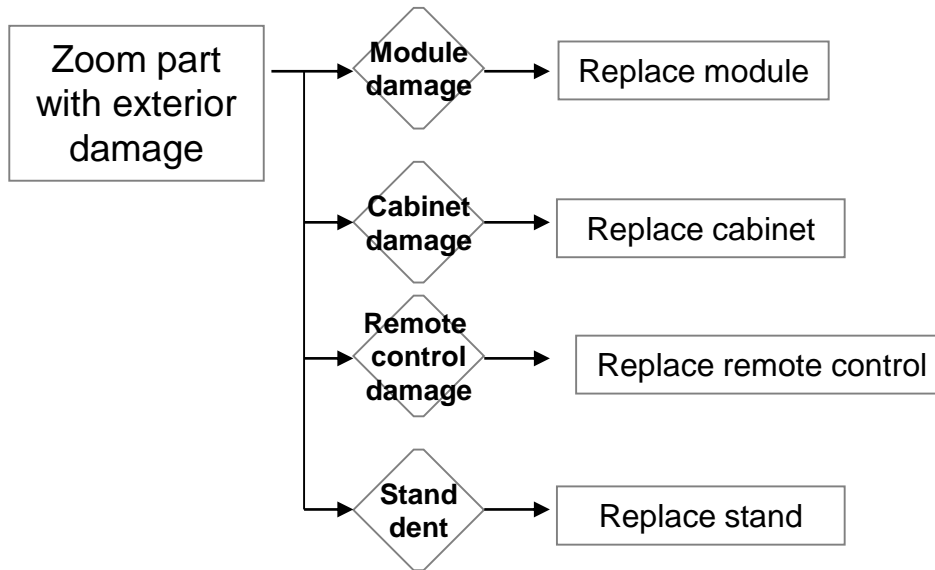
Monitor Signage	Error symptom	D. Function error	Established date	
		External device recognition error	Revised date	11/13



Monitor Signage	Error symptom	E. Noise	Established date	
		Circuit noise, mechanical noise	Revised date	12/13



Monitor Signage	Error symptom	F. Exterior defect	Established date	
		Exterior defect	Revised date	13/13



Contents of Standard Repair Process Detail Technical Manual

No.	Error symptom	Content	Page	Remarks
1	A. Video error_ No video/Normal audio	Check LCD back light with naked eye	A1	
2		LED driver B+ measuring method	A2	
3		Check White Balance value	A3	
4		Power Board voltage measuring method	A4	
5	A. Video error_Color error	Version checking method	A5	
6		connection diagram	A6	
7		Check Link Cable reconnection condition	A7	
8		Adjustment Test pattern - ADJ Key	A8	
9	<Appendix> Defected Type caused by Main/ Inverter/ Module	Exchange VX1 or EPI Cable or Main B/D (1)	A-1/5	
10		Exchange VX1 or EPI Cable or Main B/D (2)	A-2/5	
11		Exchange LED driver Board (PSU)	A-3/5	
12		Exchange Module itself (1)	A-4/5	
13		Exchange Module itself (2)	A-5/5	

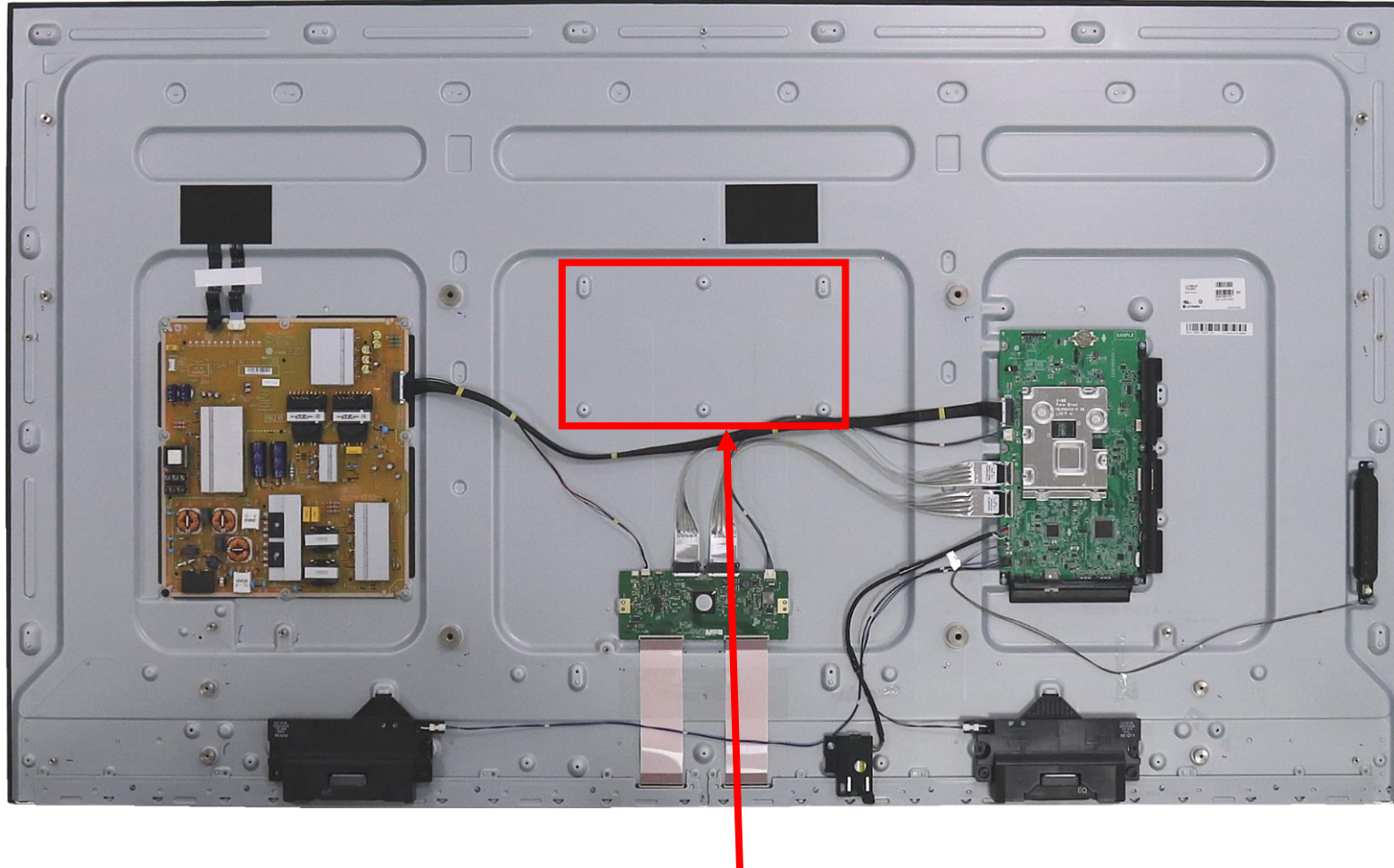
Contents of Standard Repair Process Detail Technical Manual

Continued from previous page

No.	Error symptom	Content	Page	Remarks
14	B. Power error_No power	Check power input voltage and ST-BY 7.8V	A9	
15	B. Power error_Off when on, off while viewing	POWER OFF MODE checking method	A10	
16	C. Audio error_No audio/Normal video	Voltage and speaker checking method when there is no audio	A11	
17	D. Function error_ WiFi/BT not working	WiFi operation checking method	A12	

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	A. Video error_No video/Normal audio	Established date		
	Content	Check LCD back light with naked eye	Revised date		A1



After turning on the power and disassembling the case, check with the naked eye, whether you can see light from module holes.

A1

Standard Repair Process Detail Technical Manual

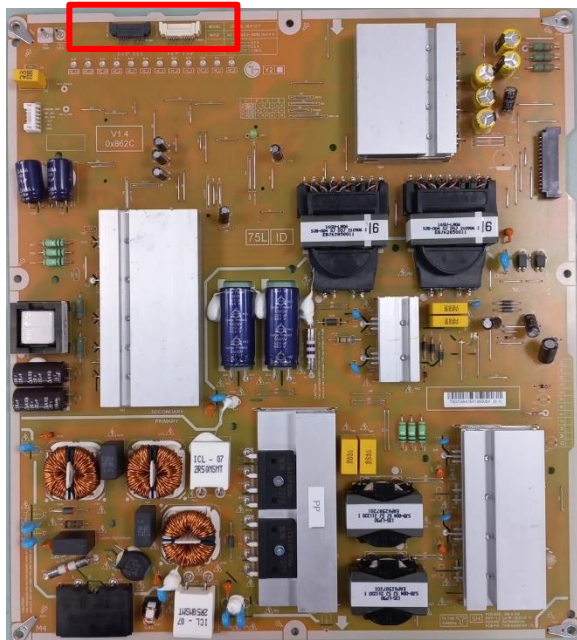
Monitor Signage	Error symptom	A. Video error_No video/Normal audio	Established date		
	Content	LED driver B+ measuring method	Revised date		A2

PSU P/No	Power Model Name
EAY64269148	LGP75L-16UH12-IT

← checking item

※ Note

: PSU's 144V output is not directly supplied for LED PKG's B+ voltage, just only for LED-Driver Board's DCDC Input.



Check 114V Voltage

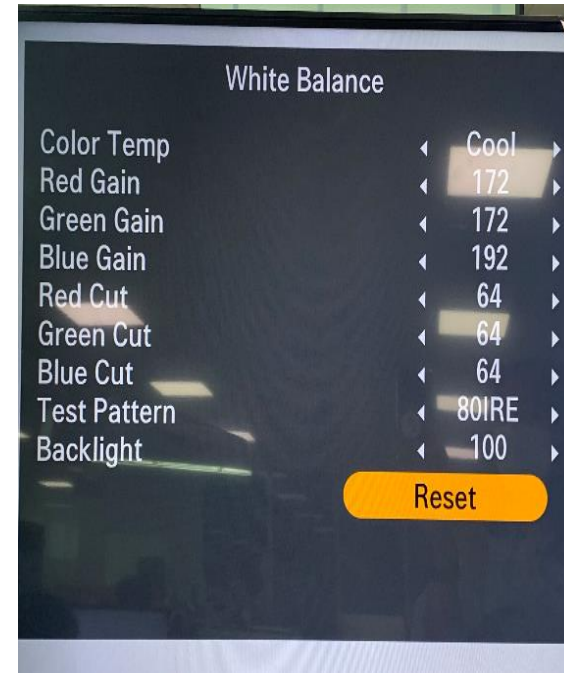
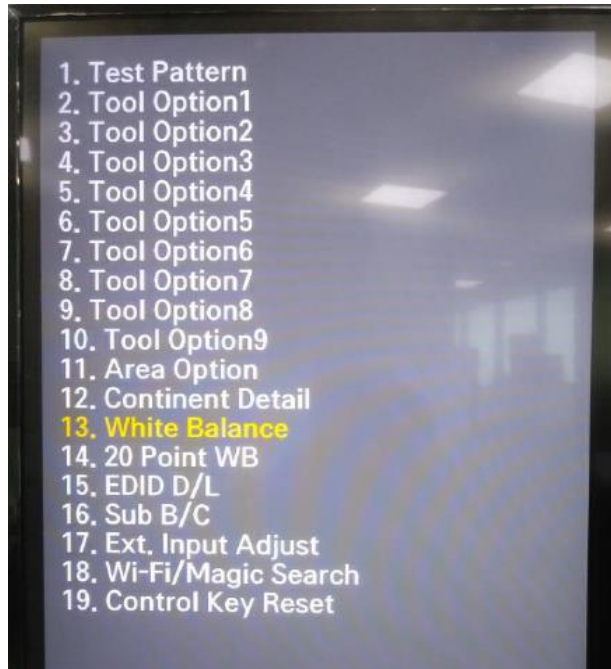
P804		P803	
Type : IS100-L14T-C46(BLACK) Maker : UJU		Type : IS100-L14T-C46-A(WHITE) Maker : UJU	
Pin No.	Signal	Pin No.	Signal
1	VC_7	1	VC_1
2	VC_8	2	VC_2
3	VC_9	3	VC_3
4	N.C	4	N.C
5	N.C	5	N.C
6	LED+	6	LED+
7	LED+	7	LED+
8	N.C	8	N.C
9	N.C	9	N.C
10	VC_10	10	VC_4
11	VC_11	11	VC_5
12	VC_12	12	VC_6

Output	Voltage Variable range [V]	Rated Current (Min, Max) [Amean]	Voltage Regulation [%]	Ripple Voltage [mVp_p]	Remark
12V	11.4V ~ 12.6V	5.5A (0.1~5.5A) (ON condition)	± 5%	350 mVp_p	-
20V	18.0V ~ 22.0V	2.0A (0.1~2.0A)	± 10%	480 mVp_p	-
LED B+ (114V)	102.6V ~ 131.1V	0.115A (0.10925~0.12075A) X 12Ch	-	-	-

A2

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	A. Video error_No video/Normal audio	Established date		
	Content		Revised date		A3



Entry method

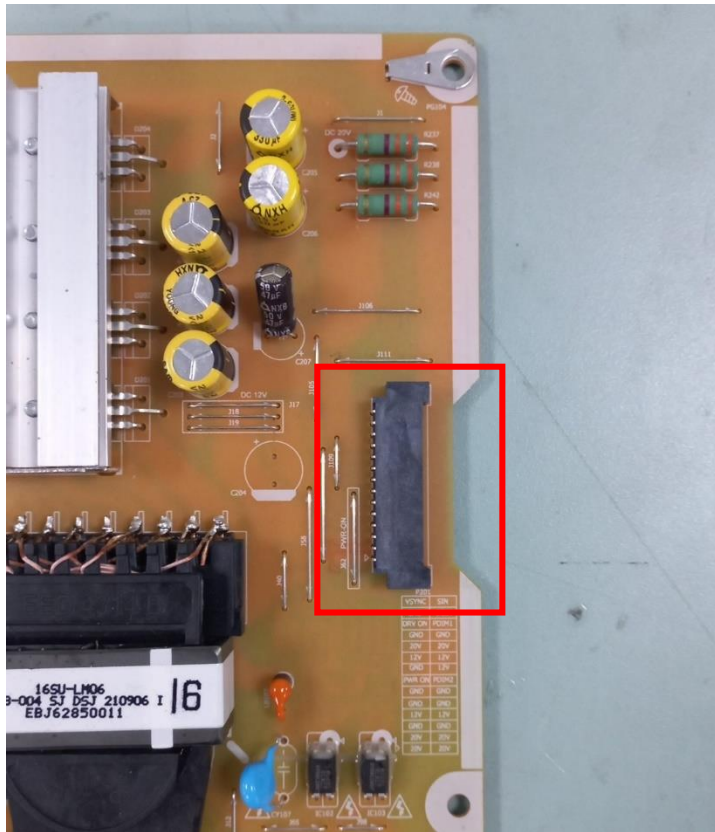
1. Press the ADJ button on the remote control for adjustment.
2. Enter into White Balance of item 14.
3. After recording the R, G, B (GAIN, Cut) value of Color Temp (Cool/Medium/Warm), re-enter the value after replacing the MAIN BOARD.

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	A. Video error_No video/ Audio	Established date		
	Content	Power Board voltage measuring method	Revised date		A4

PSU P/No	Power Model Name
EAY64269148	LGP75L-16UH12-IT

← checking item



Check the 12V and PWR_ON

P201			
Type : SMAW200-H28S5K(BLACK)			
Maker : YEON-HO			
Pin No.	Signal	Pin No.	Signal
1	20V	2	20V
3	20V	4	20V
5	GND	6	GND
7	12V	8	12V
9	GND	10	GND
11	GND	12	GND
13	PWR ON	14	PDIM2
15	GND	16	12V
17	12V	18	12V
19	20V	20	20V
21	GND	22	GND
23	DRV ON	24	PDIM1
25	GND	26	SCLK
27	VSYNC	28	SIN

Output	Voltage Variable range [V]	Rated Current (Min, Max) [Amean]	Voltage Regulation [V]	Ripple Voltage [mVp_p]	Remark
12V	11.4V ~ 12.6V	5.5A (0.1~5.5A) (ON condition)	± 5%	350 mVp_p	-
20V	18.0V ~ 22.0V	2.0A (0.1~2.0A)	± 10%	480 mVp_p	-
LED B+ (114V)	102.6V ~ 131.1V	0.115A (0.10925~0.12075A) X 12Ch	-	-	-

A4

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	Monitor Signage Version checking method	Revised date		A5

1. Checking method for remote control for adjustment

Version

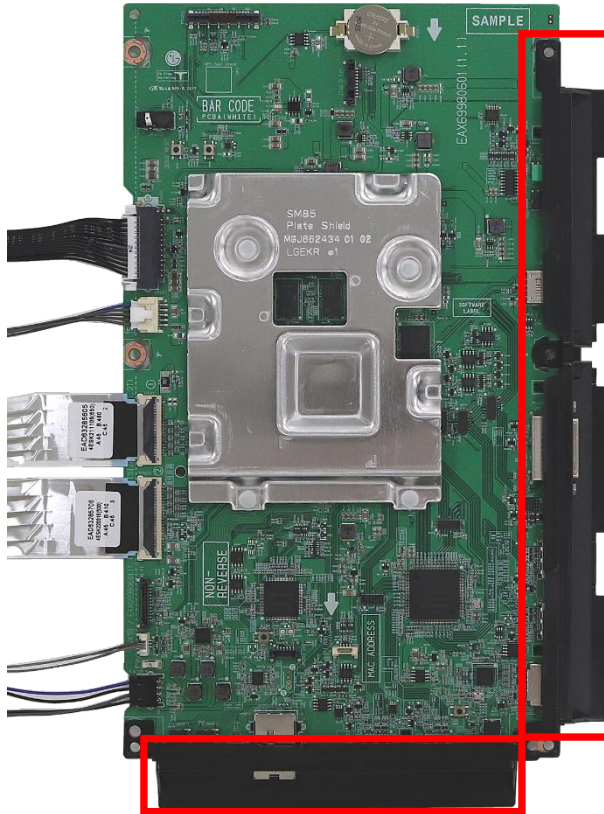


<p>Instart</p> <p>Model Name : 75UH5J-HP Serial Number : FF S/W Version : 03.23.00.01 Micom Version : V6.03.4 Boot Version : 4.05.34/4.05.34 UHD BE Version : N/A Chip Type : M16P3 Wi-Fi Channel/Speed : N/A/USB 2.0 Wi-Fi MAC : C8:99:B2:04:C5:40 MAC Address : 74:E6:B8:DB:4B:18 IP Address : 0.0.0.0 SFU Key/RPMB Key : OK/OK HDCP1.4 : OK HDCP2(Miracast/HDMI) : OK/OK RF Receiver Version : 54:18:04:06 Wi-Fi/Magic Search : OK/OK Debug Status : RELEASE SIGN Key : PRODKEY Eye Check : OK Control Key : OK Access USB Status : 1/-1(T)/-1(C) UTT : 0 Using Date : 0000 App History Version : 31 (lager) PQL DB : M16P3_LGD_UHD_3U_XXXX Gallery/USP Demo : NULL/NULL</p>	<ol style="list-style-type: none"> 1. Adjust Check 2. ADC Data 3. Power On/Off Status 4. System 1 5. System 2 6. System 3 7. Model Number D/L 8. Test Option 9. Spread Spectrum 10. SDP Server Selection 11. Remote Control Test 12. Access Code 13. Commercial System 14. Partition Info 15. HDMI History 16. HDMI Settings 	<p>Adjust Check</p> <p>Country Group</p> <table border="1"> <tr><td>Country Group Code</td><td>2</td></tr> <tr><td>Country Group</td><td>US</td></tr> <tr><td>Country</td><td>US</td></tr> <tr><td>Area Option</td><td>22282</td></tr> </table> <p>Tool Option</p> <table border="1"> <tr><td>ToolOPT1_Product</td><td>1049427</td></tr> <tr><td>ToolOPT2_Power</td><td>171</td></tr> <tr><td>ToolOPT3_PQ/Sound</td><td>262671360</td></tr> <tr><td>ToolOPT4_Etc</td><td>1241514306</td></tr> <tr><td>ToolOPT5_JackID/Key</td><td>276832390</td></tr> <tr><td>ToolOPT6_Energy/Country</td><td>1346101</td></tr> <tr><td>ToolOPT8_Commercial</td><td>75237656</td></tr> <tr><td>ToolOPT9_Commercial2</td><td>65542</td></tr> <tr><td>Tool CRC</td><td>16802</td></tr> </table> <p>Adjust White Balance : OK(22)</p> <p>EDID</p> <table border="1"> <tr><td>HDMI 1</td><td>OK(0x53,0xA7)</td></tr> <tr><td>HDMI 2</td><td>OK(0x52,0x97)</td></tr> <tr><td>HDMI 3</td><td>OK(0x51,0x87)</td></tr> <tr><td>OPS</td><td>OK(0x50,0x87)</td></tr> <tr><td>DVI</td><td>OK(0x65,0xFF)</td></tr> <tr><td>DISPLAYPORT</td><td>OK(0xE2,0xA2)</td></tr> </table>	Country Group Code	2	Country Group	US	Country	US	Area Option	22282	ToolOPT1_Product	1049427	ToolOPT2_Power	171	ToolOPT3_PQ/Sound	262671360	ToolOPT4_Etc	1241514306	ToolOPT5_JackID/Key	276832390	ToolOPT6_Energy/Country	1346101	ToolOPT8_Commercial	75237656	ToolOPT9_Commercial2	65542	Tool CRC	16802	HDMI 1	OK(0x53,0xA7)	HDMI 2	OK(0x52,0x97)	HDMI 3	OK(0x51,0x87)	OPS	OK(0x50,0x87)	DVI	OK(0x65,0xFF)	DISPLAYPORT	OK(0xE2,0xA2)
Country Group Code	2																																							
Country Group	US																																							
Country	US																																							
Area Option	22282																																							
ToolOPT1_Product	1049427																																							
ToolOPT2_Power	171																																							
ToolOPT3_PQ/Sound	262671360																																							
ToolOPT4_Etc	1241514306																																							
ToolOPT5_JackID/Key	276832390																																							
ToolOPT6_Energy/Country	1346101																																							
ToolOPT8_Commercial	75237656																																							
ToolOPT9_Commercial2	65542																																							
Tool CRC	16802																																							
HDMI 1	OK(0x53,0xA7)																																							
HDMI 2	OK(0x52,0x97)																																							
HDMI 3	OK(0x51,0x87)																																							
OPS	OK(0x50,0x87)																																							
DVI	OK(0x65,0xFF)																																							
DISPLAYPORT	OK(0xE2,0xA2)																																							

Press the IN-START with the remote control for adjustment

Standard Repair Process Detail Technical Manual

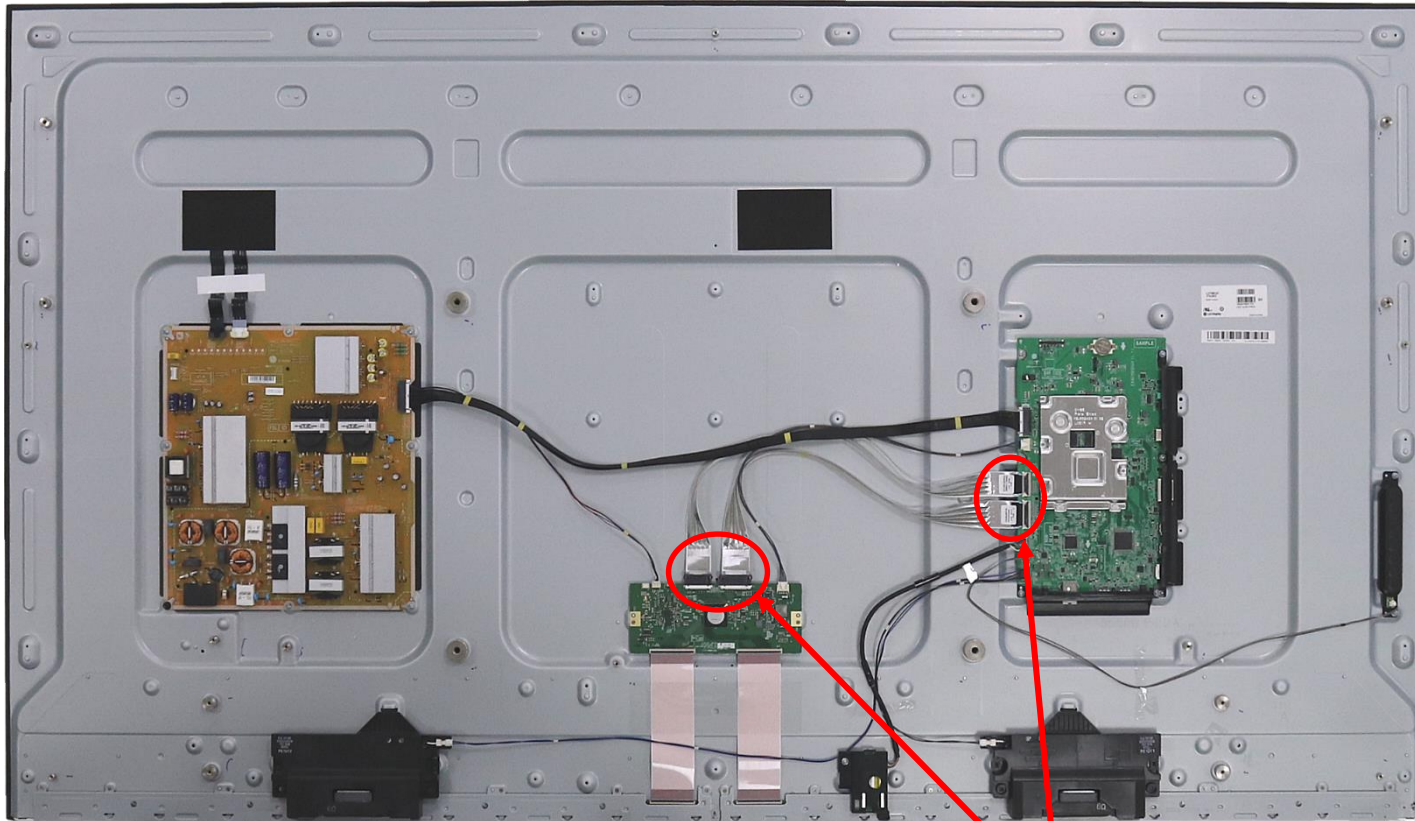
Monitor Signage	Error symptom	A. Video error _Vertical/Horizontal bar, residual image, light spot	Established date		
	Content	Monitor signage connection diagram	Revised date		A6



As the part connecting to the external input, check the screen condition by signal

Standard Repair Process Detail Technical Manual

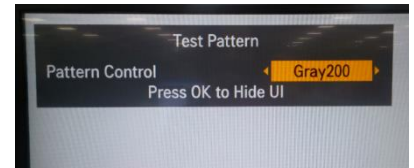
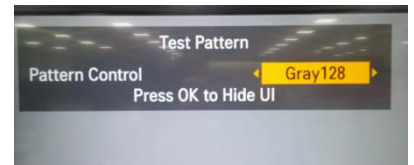
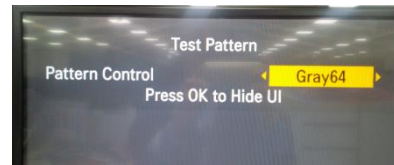
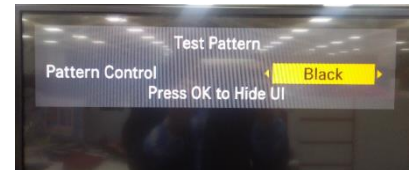
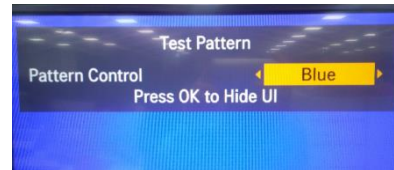
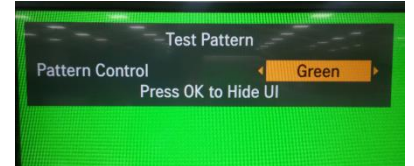
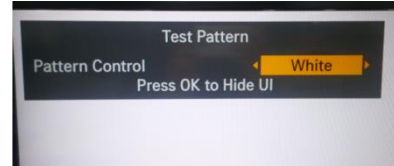
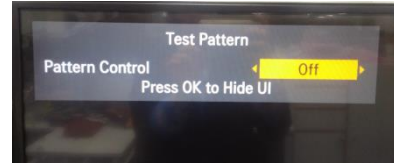
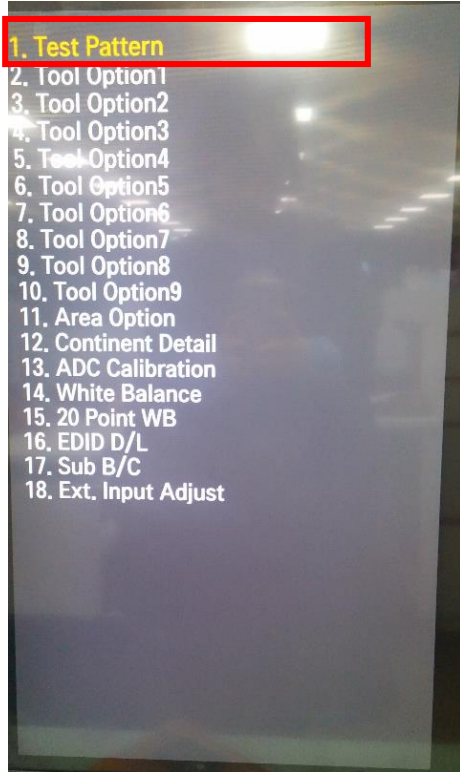
Monitor Signage	Error symptom	A. Video error_Color error	Established date		
	Content	Check Link Cable reconnection condition	Revised date		A7



Check the contact condition of the Link Cable, especially dust or mis insertion.

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	A. Video error_Color error	Established date		
	Content	Adjustment Test pattern - ADJ Key	Revised date		A8



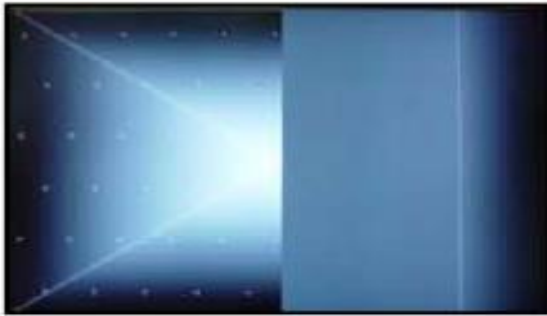
You can view 8 types of patterns using the ADJ Key

Checking item : 1. Defective pixel 2. Residual image 3. MODULE error (ADD-BAR,SCAN BAR..) 4.Video error (Classification of MODULE or Main-B/D)

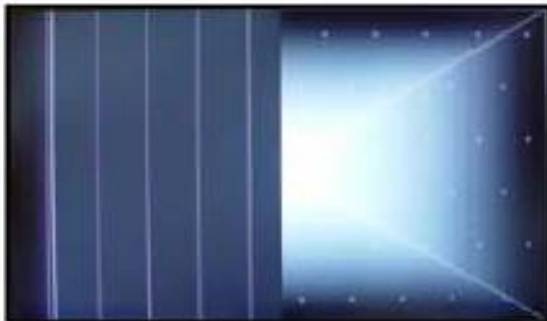
Appendix : Exchange VX1 or EPI Cable or Main B/D (1)



Solder defect, CNT Broken



Solder defect, CNT Broken



Solder defect, CNT Broken



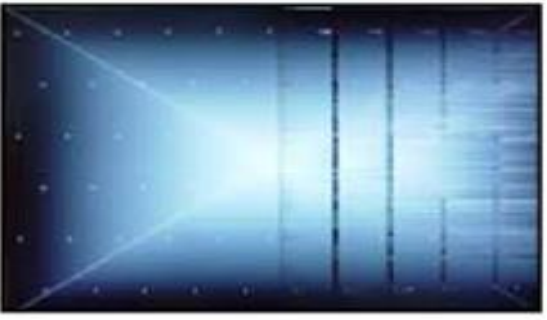
Solder defect, CNT Broken



Solder defect, CNT Broken



Abnormal Power Section



Solder defect, Short/Crack



Abnormal Power Section



Solder defect, Short/Crack

Appendix : Exchange VX1 or EPI Cable or Main B/D (2)



Abnormal Power Section



Abnormal Power Section



Solder defect, Short/Crack



Solder defect, Short/Crack



Fuse Open, Abnormal power section



Abnormal Display



GRADATION



Noise

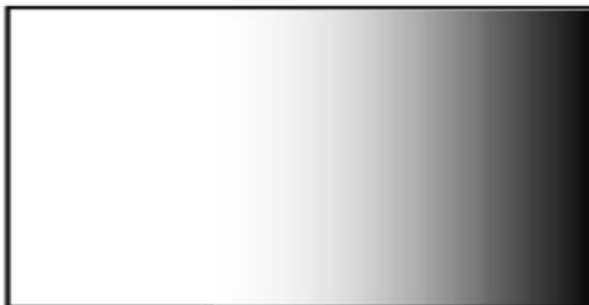


GRADATION

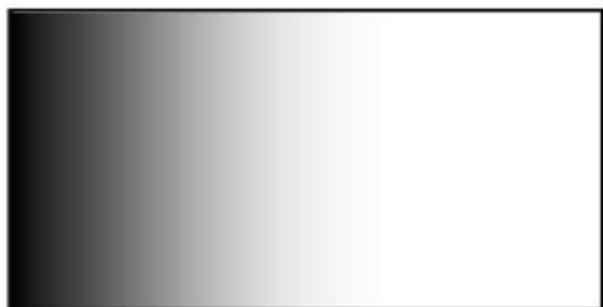
Appendix : Exchange Power Board



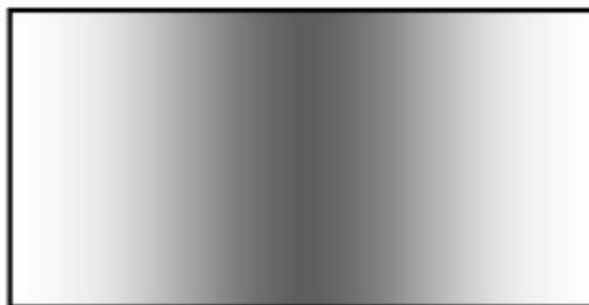
No Light



Dim Light



Dim Light



Dim Light



No picture/Sound Ok

Appendix : Exchange the Module (1)



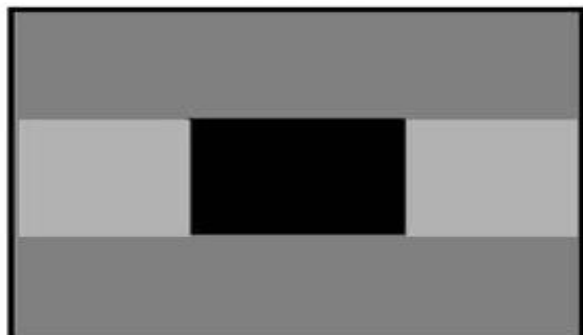
Panel Mura, Light leakage



Panel Mura, Light leakage



Press damage



Crosstalk



Press damage



Crosstalk

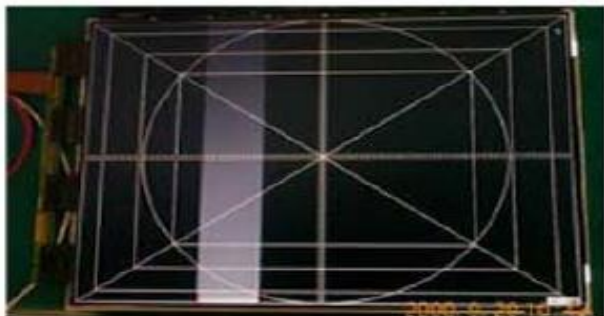


Press damage

Un-repairable Cases

In this case please exchange the module.

Appendix : Exchange the Module (2)



Vertical Block
Source TAB IC Defect



Vertical Line
Source TAB IC Defect



Vertical Block
Source TAB IC Defect



Horizontal Block
Gate TAB IC Defect



Horizontal Block
Gate TAB IC Defect



Horizontal line
Gate TAB IC Defect



Horizontal Block
Gate TAB IC Defect

Un-repairable Cases

In this case please exchange the module.

Standard Repair Process Detail Technical Manual

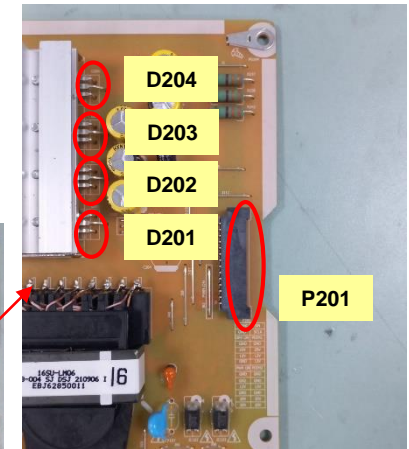
	Error symptom	B. Power error _No power	Established date		
	Content	Check power input voltage and ST-BY 7.8V	Revised date		A9

PSU P/No	Power Model Name
EAY64269148	LGP75L-16UH12-IT

← checking item

■ PSU Output Characteristics

MODEL	LGP75L-16UH12-IT
INPUT	AC 100-240 V~ 50/60 Hz 4.0 A
OUTPUT	12 V --- 5.5 A
	20 V --- 2.0 A
	114 V --- 1.38 A



Power Output Check Sequence

1. AC input Check : SK100

- AC ON : 100~240Vac

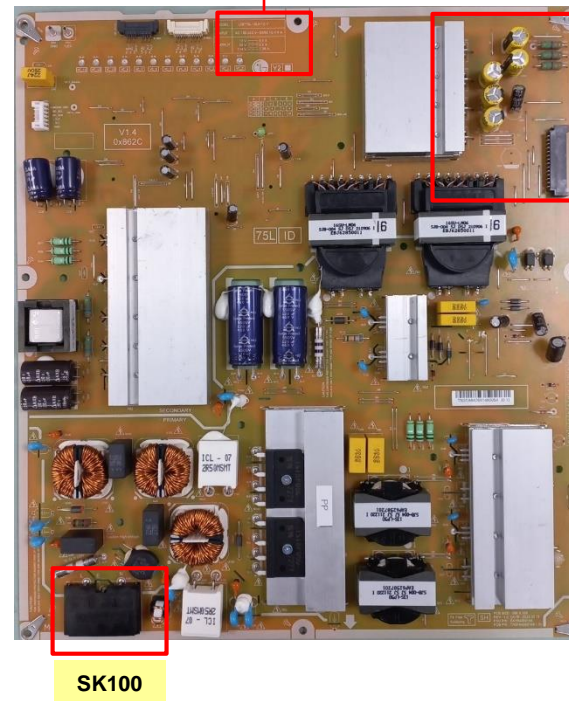
2. PWR-ON Check : P201 (Pin No.6)

- SET-ON MODE : above 3Vdc
- STBY Mode : 0Vdc

3. 12V Voltage Check : D201~D204 (Cathode Pin)

- SET-ON MODE : 12Vdc
- STBY MODE : 7.8Vdc

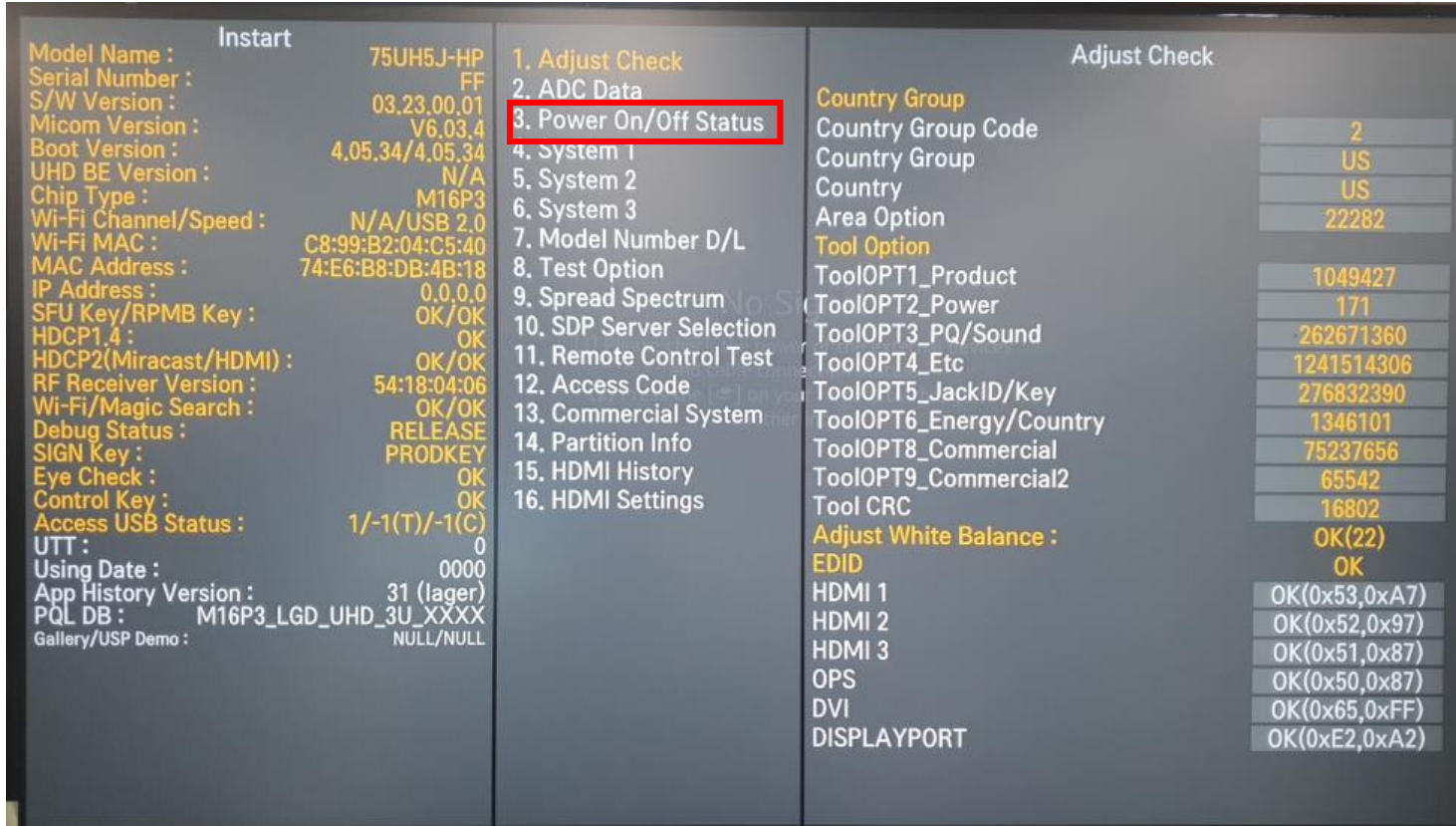
If all conditions meet,
power AC Input and STBY voltages are OK.



P201			
Type : SMAW200-H28S5K(BLACK)			
Maker : YEON-HO			
Pin No.	Signal	Pin No.	Signal
1	20V	2	20V
3	20V	4	20V
5	GND	6	GND
7	12V	8	12V
9	GND	10	GND
11	GND	12	GND
13	PWR ON	14	PDIM2
15	GND	16	12V
17	12V	18	12V
19	20V	20	20V
21	GND	22	GND
23	DRV ON	24	PDIM1
25	GND	26	SCLK
27	VSYNC	28	SIN

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	B. Power error _Off when on, off whiling viewing	Established date		
	Content	POWER OFF MODE checking method	Revised date		A10

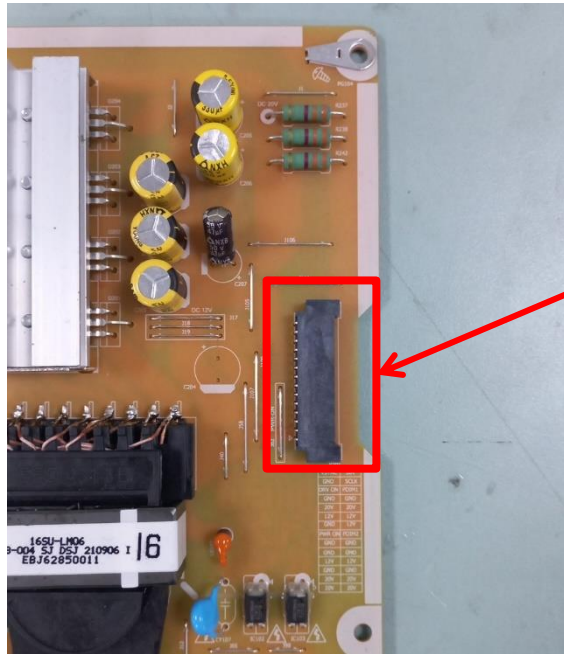


Entry method

1. Press the IN-START button of the remote control for adjustment
2. Check the entry into adjustment item 3

Standard Repair Process Detail Technical Manual

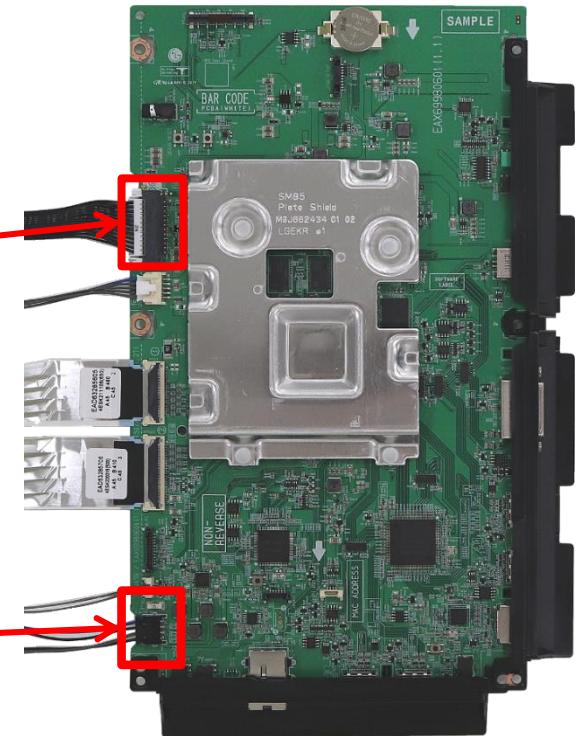
Monitor Signage	Error symptom	C. Audio error_No audio/Normal video	Established date		
	Content	Voltage and speaker checking method when there is no audio	Revised date		A11



Check the 12V, 20V and PWR_ON ①

P201			
Type : SMAW200-H2855K(BLACK)			
Maker : YEON-HO			
Pin No	Signal	Pin No	Signal
1	20V	2	20V
3	20V	4	20V
5	GND	6	GND
7	12V	8	12V
9	GND	10	GND
11	GND	12	GND
13	PWR ON	14	PDIM2
15	GND	16	12V
17	12V	18	12V
19	20V	20	20V
21	GND	22	GND
23	DRV ON	24	PDIM1
25	GND	26	SCLK
27	VSYNC	28	SIN

1	SPK_R-FT
2	SPK_R+FT
3	SPK_L-FT
4	SPK_L+FT



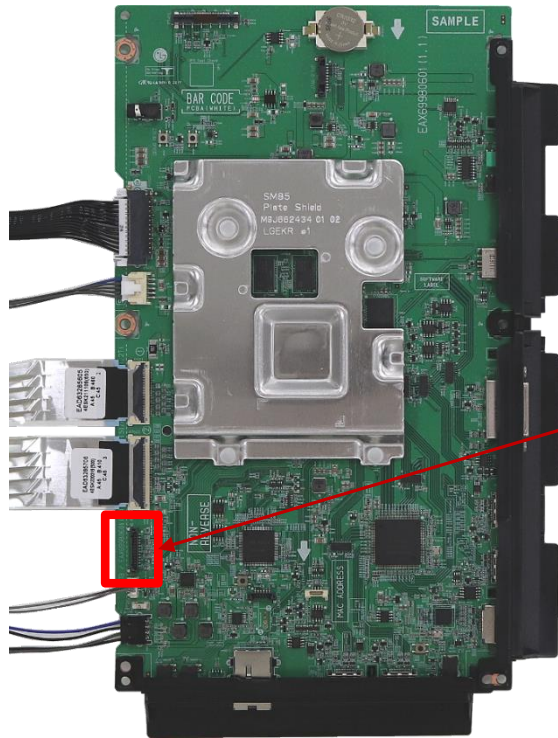
< Main Ass'y >

Checking order when there is no audio

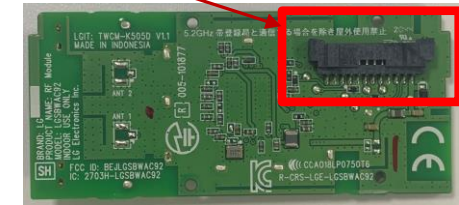
- ① Check the contact condition of or 20V connector of Main Board
- ② Measure the 20V input voltage supplied from Power Board
(If there is no input voltage, remove and check the connector)
- ③ Connect the tester RX1 to the speaker terminal and if you hear the Chik Chik sound when you touch the GND and output terminal, the speaker is normal.

Standard Repair Process Detail Technical Manual

Monitor Signage	Error symptom	D. Function error_ WiFi/BT not working	Established date		
	Content	WiFi operation checking method	Revised date		A12



Pin	Pin name
1	+3.5V_WIFI
2	GND
3	BT_WAKEUP_HOST
4	COMBO_RESET
5	GND
6	GND
7	WIFI_SUSPEND/RESUME_JACK
8	WOL/WIFI_POWER_ON
9	GND
10	WIFI_BT_DP
11	WIFI_BT_DM
12	+3.5V_WIFI



Checking order to check WiFi

Checking order

1. Check WiFi/BT speed and WiFi/BT MAC are normal in In-Start mode
2. If not OK, check WiFi/BT cable connection between WiFi/BT assy & Main B/D.
3. Check the 3.5V on the pin #1,12

